

Royal Papworth Hospital NHS Foundation Trust

2018 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Cardiology	26
Themes – Directorates 1	4	Surgery and transplant	27
Clinical Support Services	5	Cardiology Wards	28
Thoracic	6	R&D	29
Cardiology	7	PSS	30
Surgery	8	Financial services	31
Ambulatory	9	CADS	32
Operations Director	10	Corporate /HR	33
Finance	11	Cardiac/Echo physiologists	34
R&D	12	Day Wards	35
Nursing-clinical	13	Estates & Facilities	36
Coporate/HR Services	14	Pharmacy	37
Digital Directorate	15	Digital	38
Nursing- Corporate	16	Cath Labs	39
Themes – Directorates 2	17		
Critical care	18		
Clinical Admin services	19		
Surgery Wards	20		
Thoracic	21		
Theatres	22		
Thoracic Wards	23		
Nursing clinical/corporate	24		
Diagnostic services	25		

This directorate report for Royal Papworth Hospital NHS Foundation Trust contains results by directorate for themes from the 2018 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

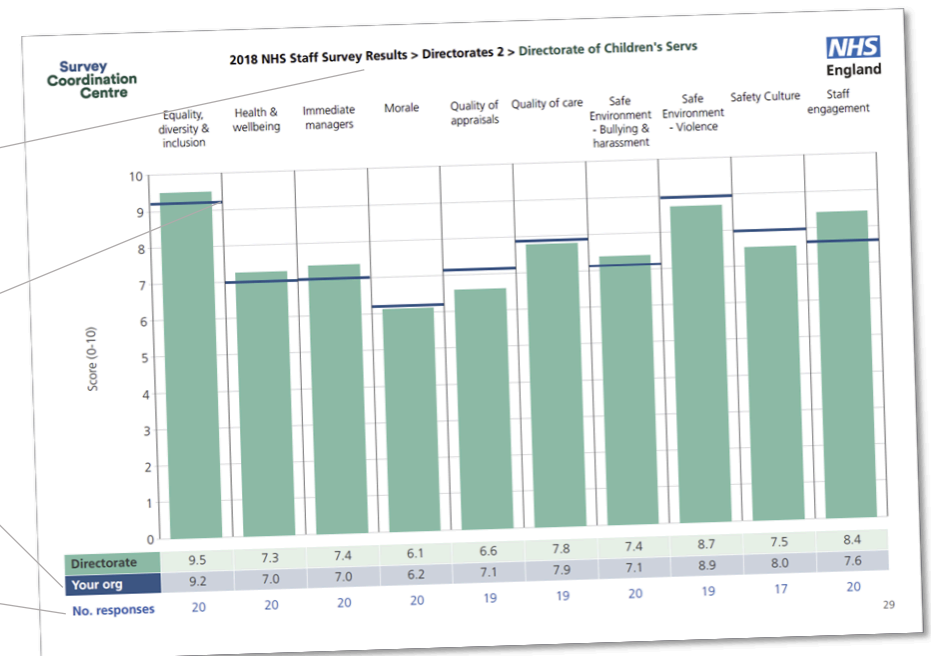
The directorate breakdowns used in this report were provided and defined by Royal Papworth Hospital NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2018 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

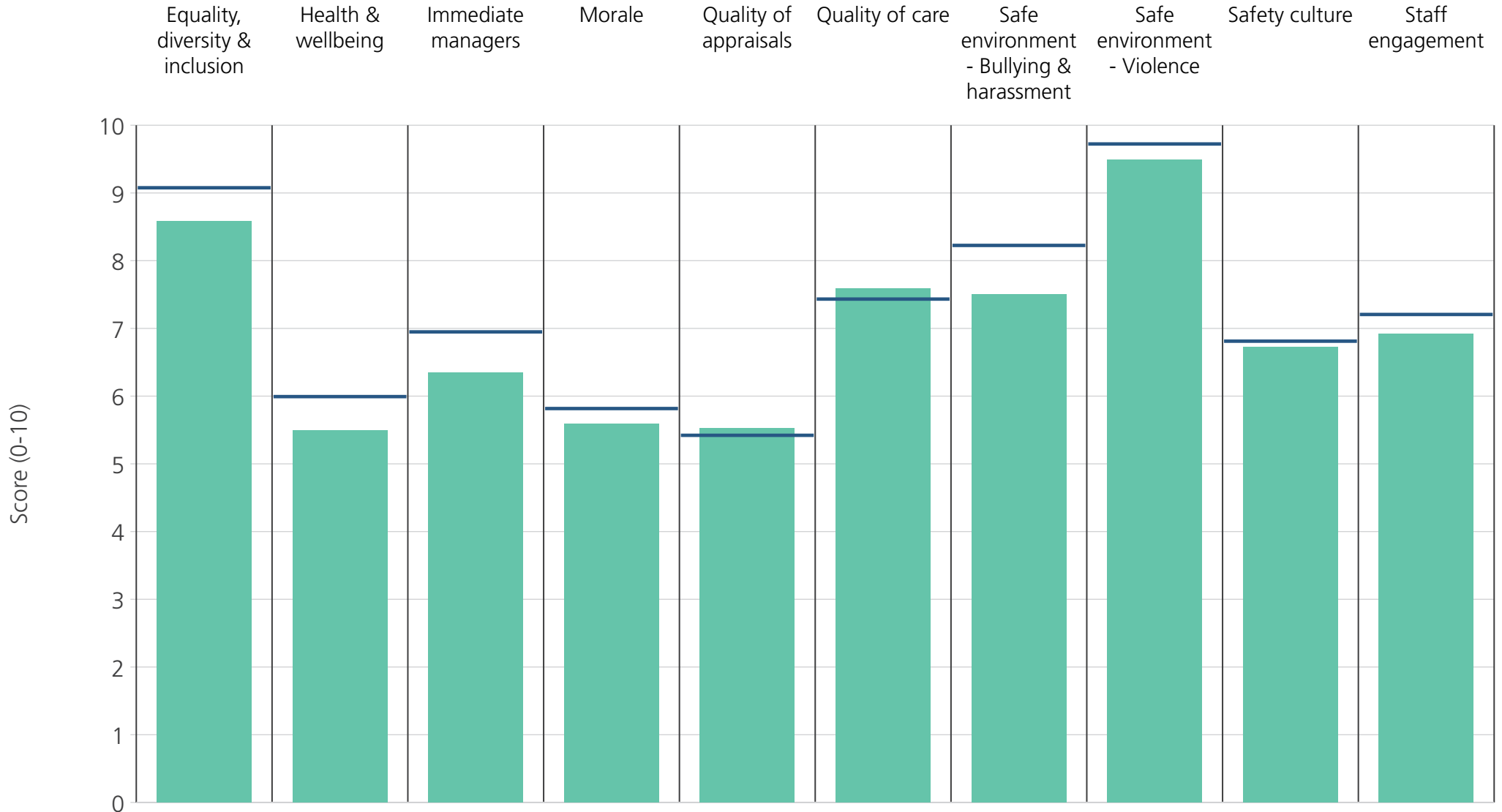
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



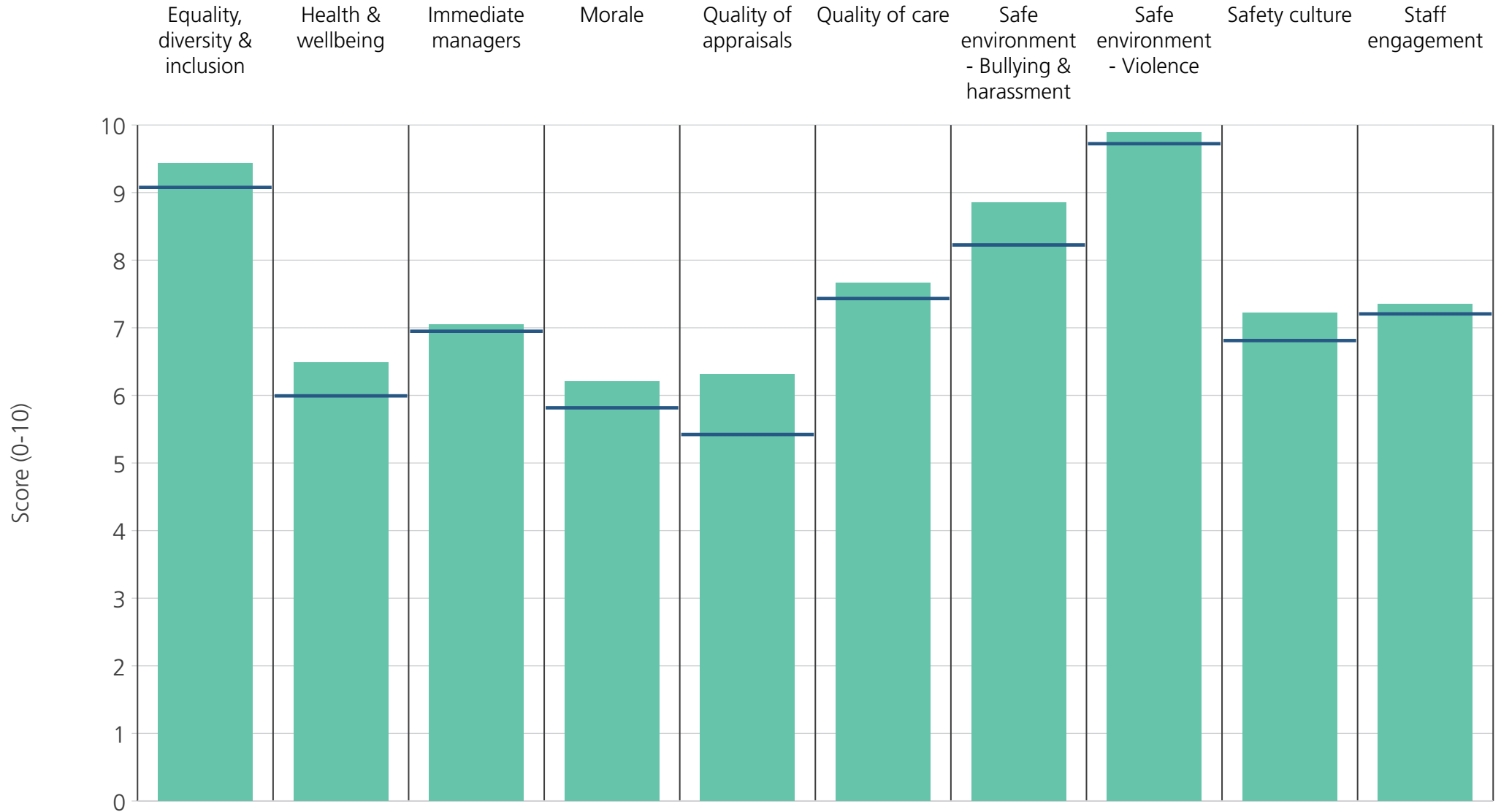
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

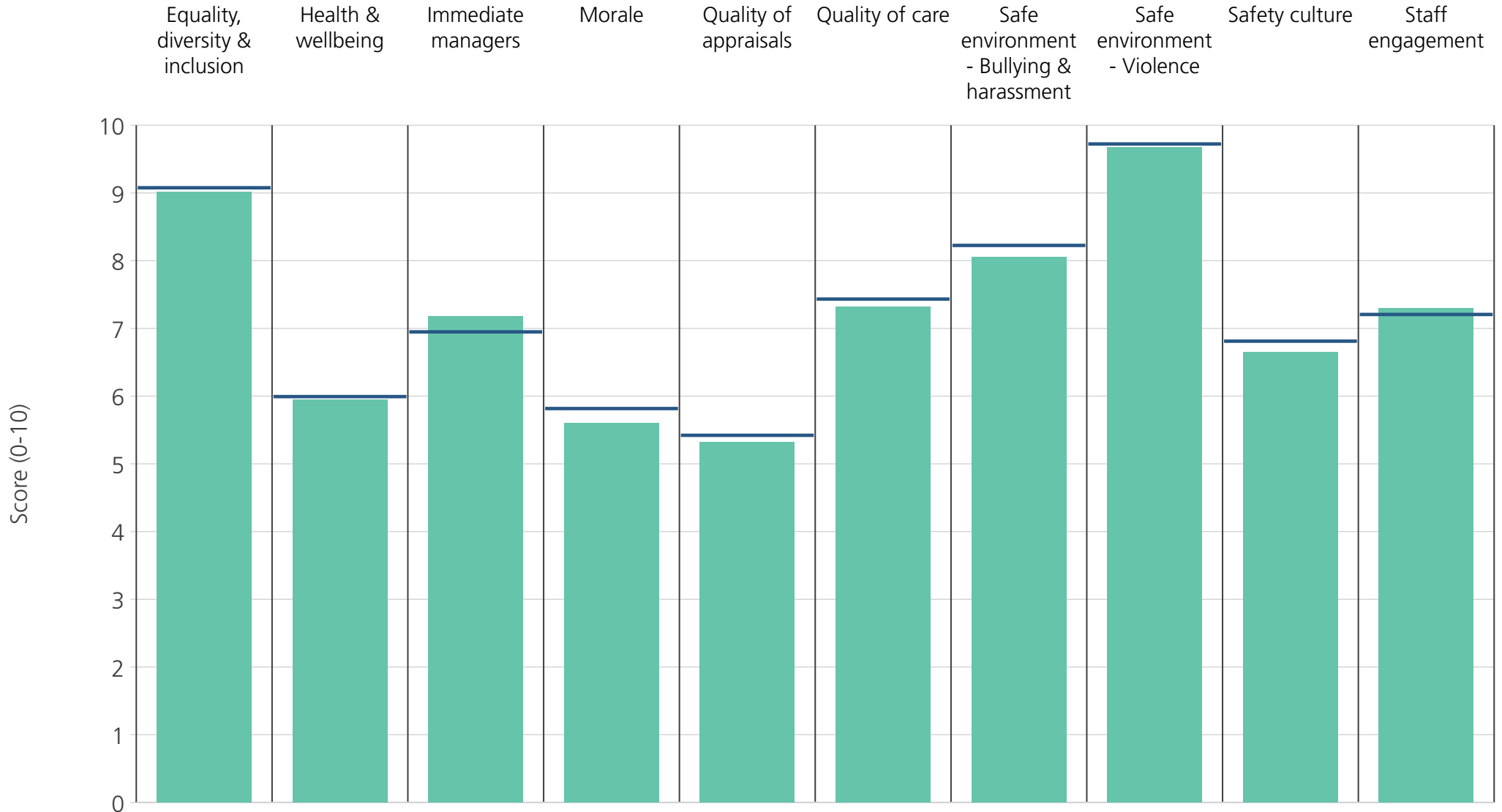
Royal Papworth Hospital NHS Foundation Trust
2018 NHS Staff Survey Results



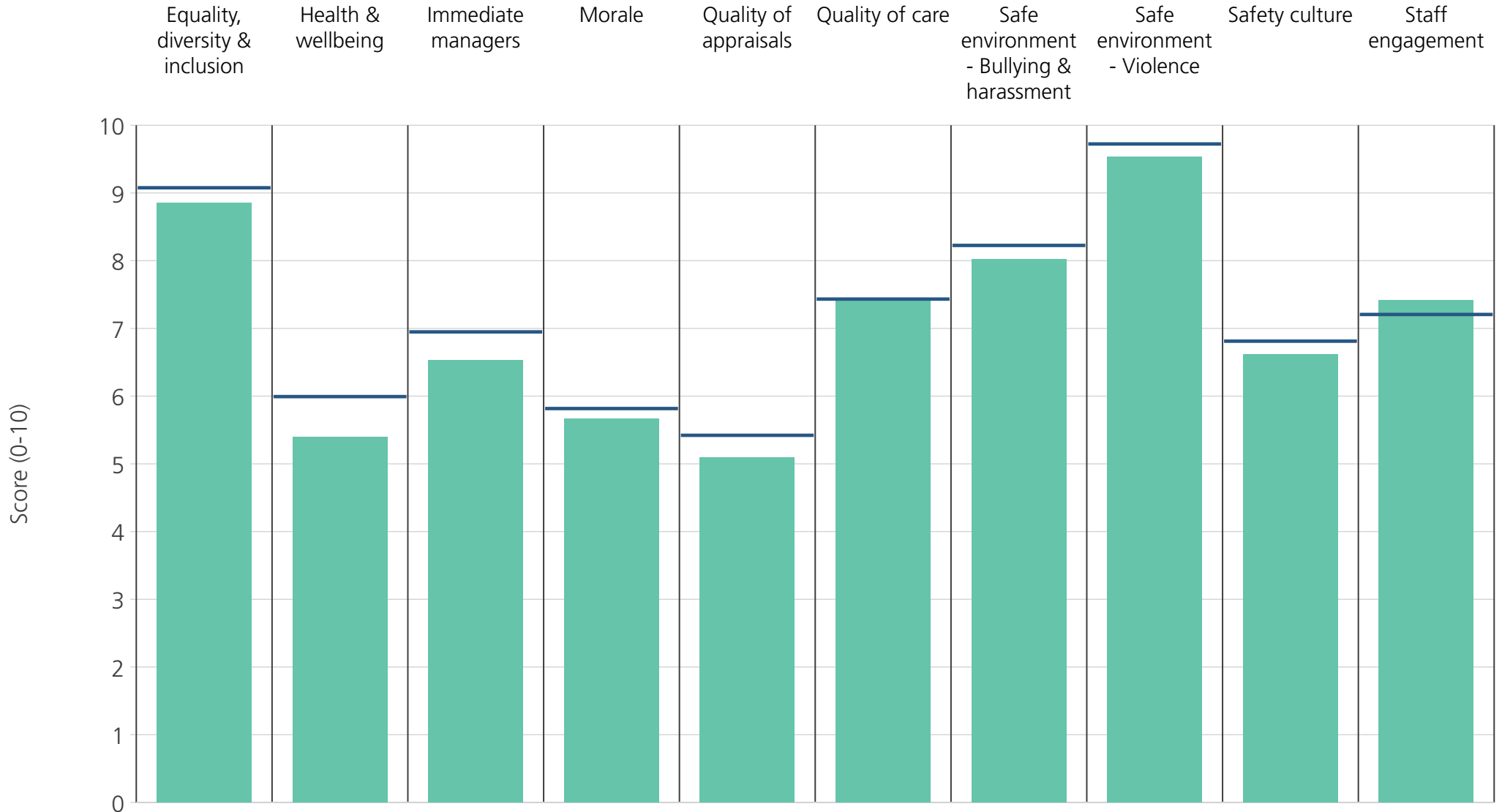
Directorate	8.6	5.5	6.3	5.6	5.5	7.6	7.5	9.5	6.7	6.9
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	221	229	231	223	185	222	225	223	226	232



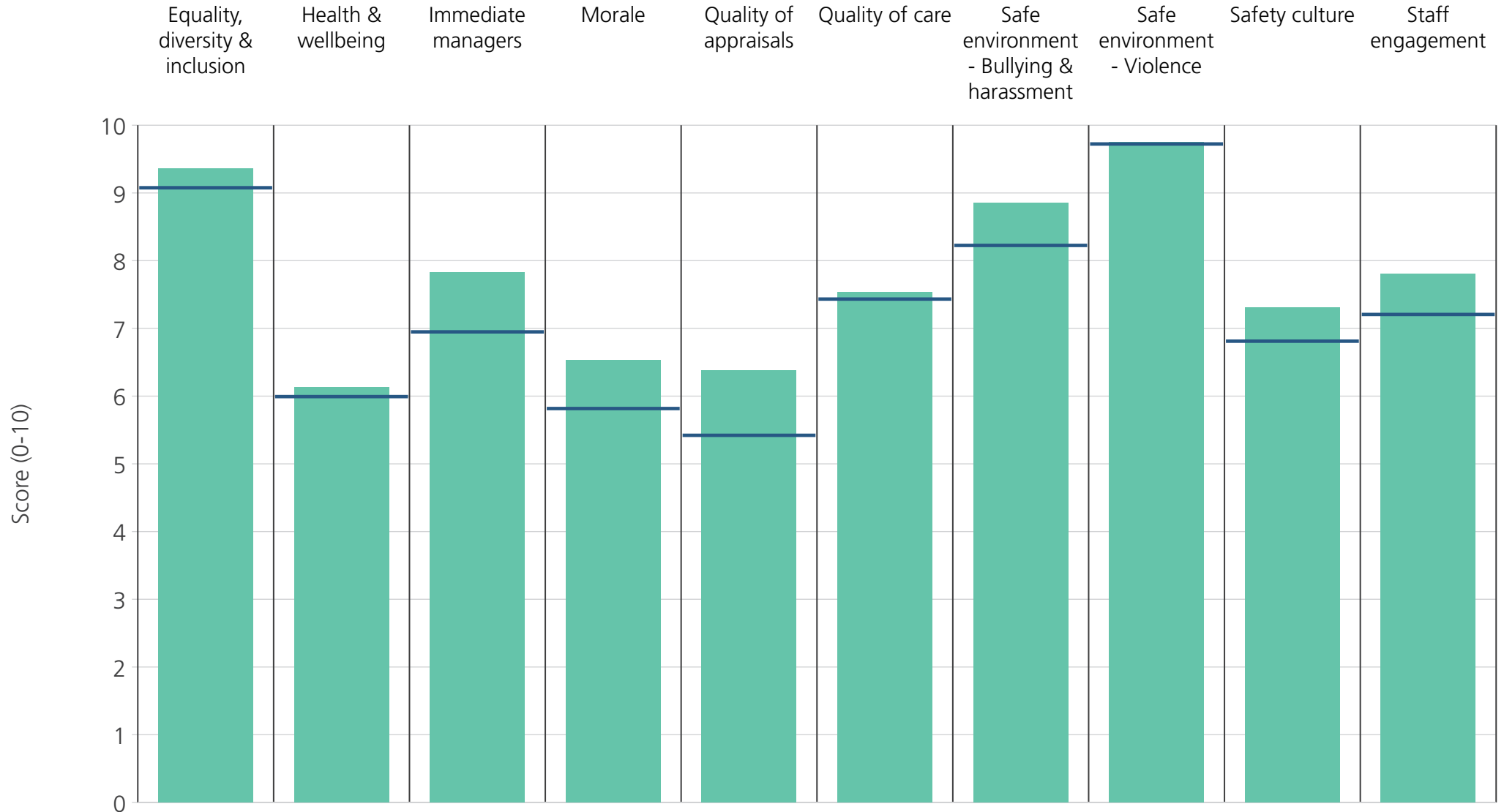
Directorate	9.4	6.5	7.1	6.2	6.3	7.7	8.9	9.9	7.2	7.4
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	90	92	92	87	74	89	90	90	90	93



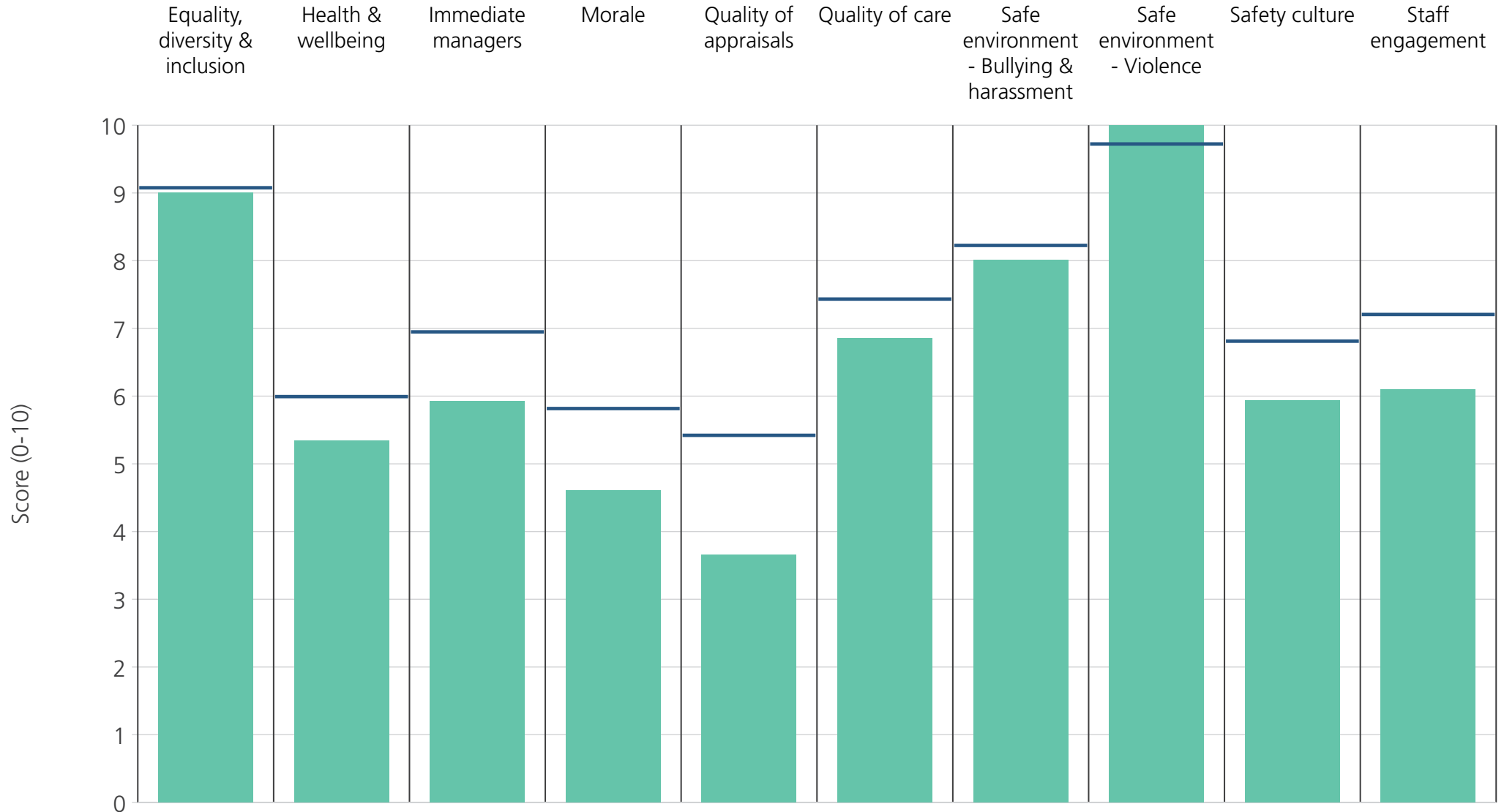
Directorate	9.0	5.9	7.2	5.6	5.3	7.3	8.1	9.7	6.6	7.3
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	102	103	103	101	87	104	102	102	101	104



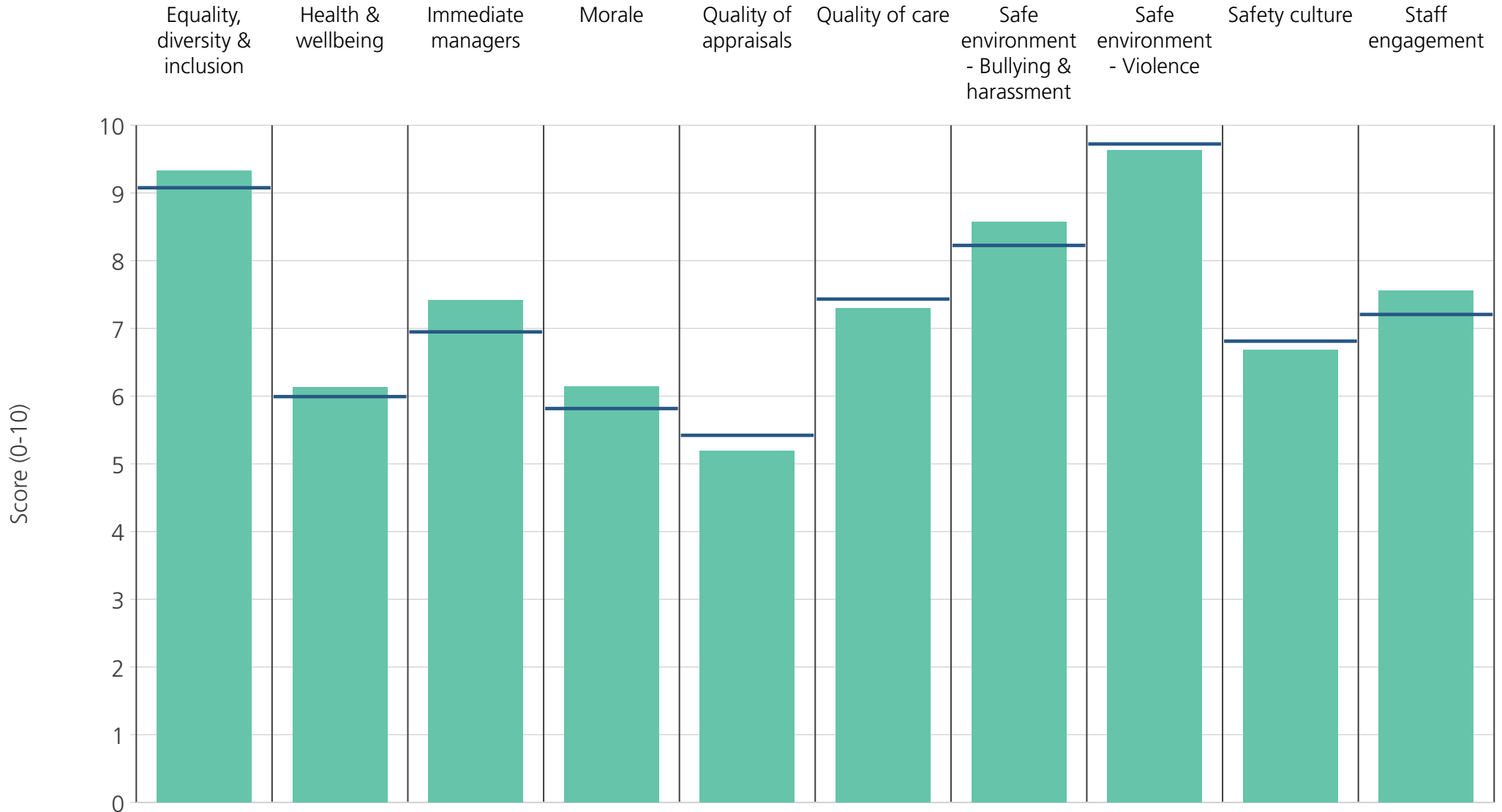
Directorate	8.9	5.4	6.5	5.7	5.1	7.4	8.0	9.5	6.6	7.4
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	64	63	64	61	52	65	64	64	64	67



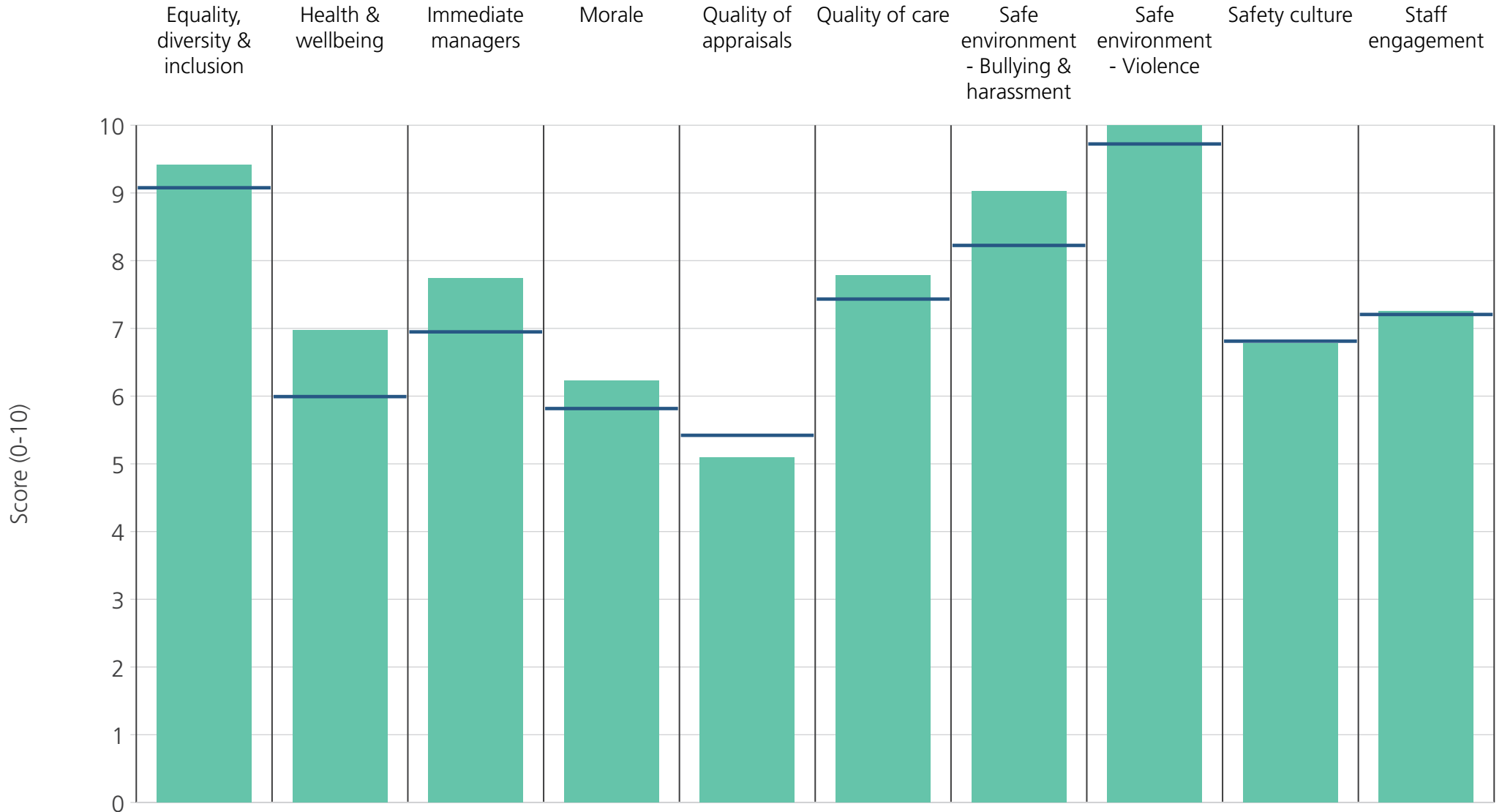
Directorate	9.4	6.1	7.8	6.5	6.4	7.5	8.9	9.7	7.3	7.8
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	111	111	111	110	102	110	105	105	110	115



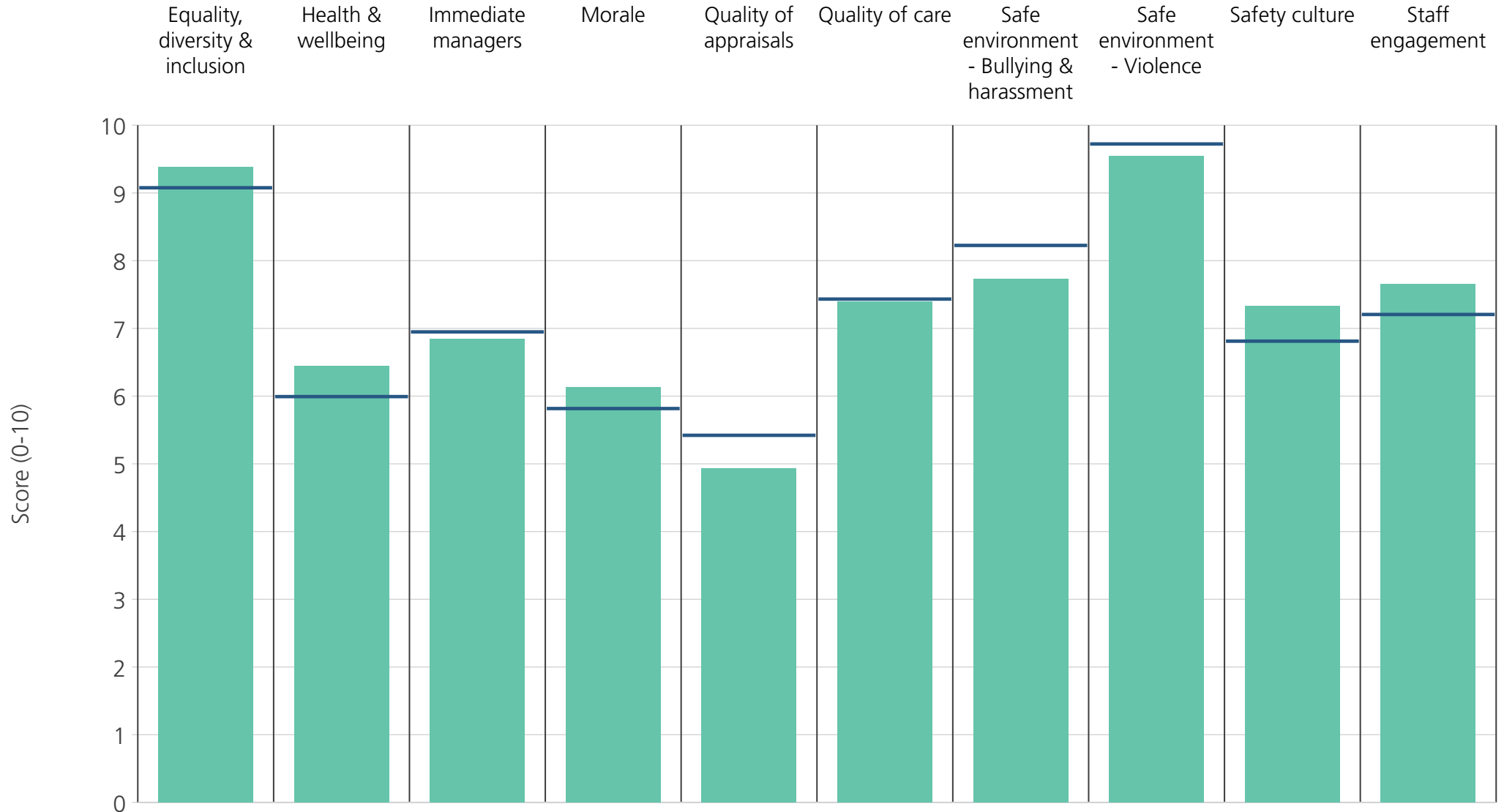
Directorate	9.0	5.3	5.9	4.6	3.7	6.9	8.0	10.0	5.9	6.1
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	100	100	99	98	76	88	99	100	100	101



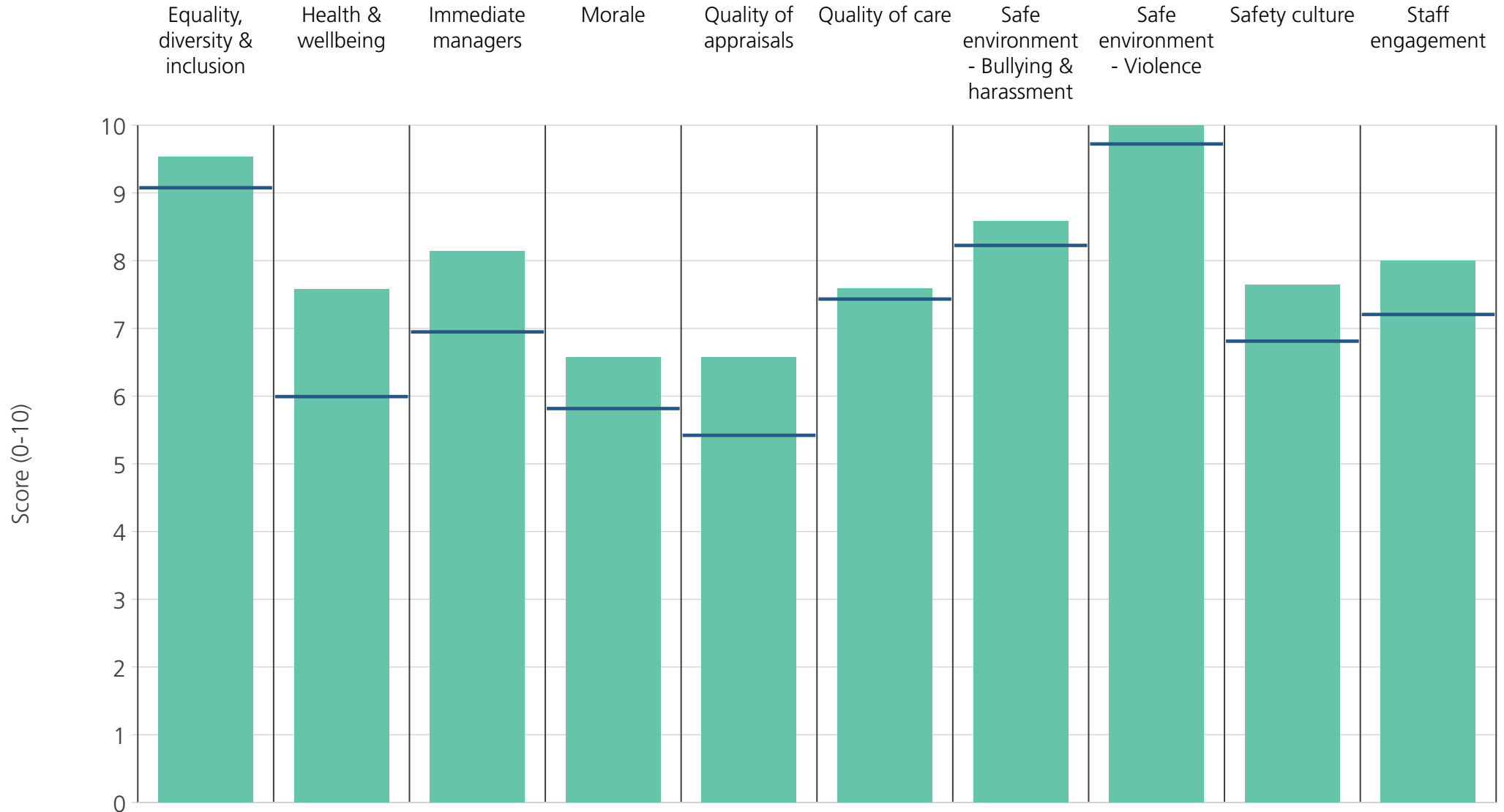
Directorate	9.3	6.1	7.4	6.1	5.2	7.3	8.6	9.6	6.7	7.6
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	64	63	64	62	51	41	63	63	63	64



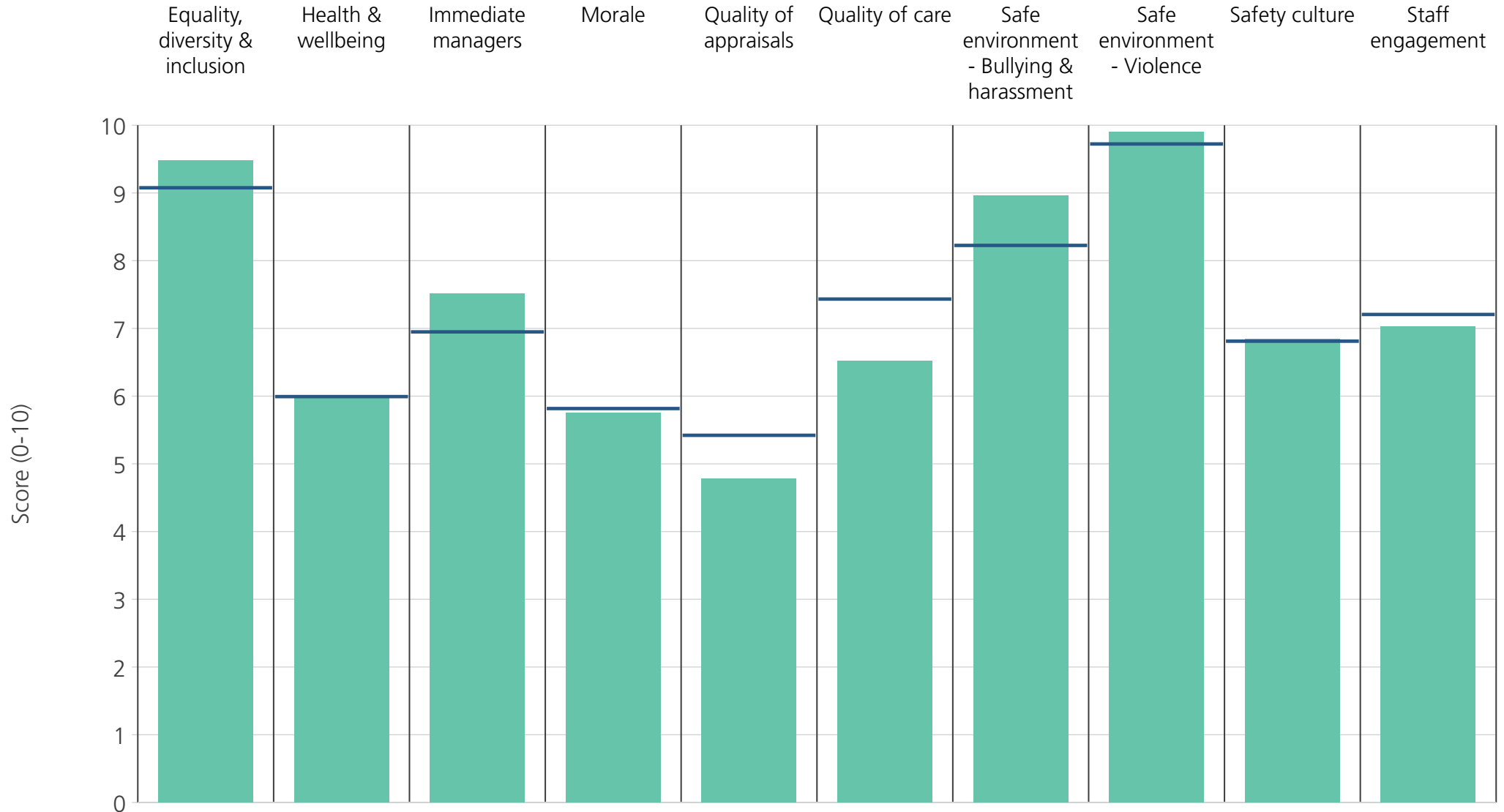
Directorate	9.4	7.0	7.7	6.2	5.1	7.8	9.0	10.0	6.8	7.3
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	57	58	58	58	51	39	58	57	58	58



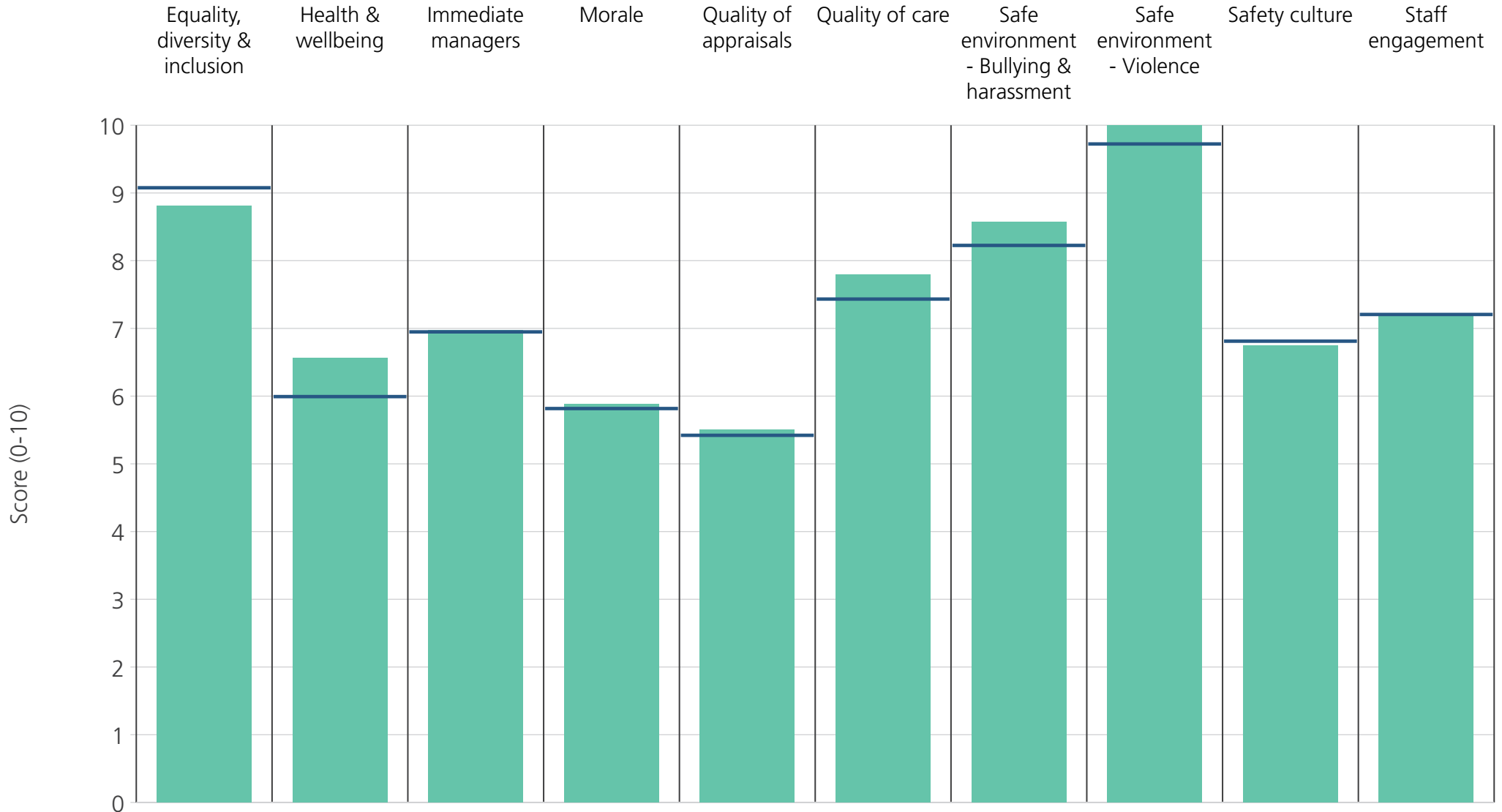
Directorate	9.4	6.4	6.8	6.1	4.9	7.4	7.7	9.5	7.3	7.6
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	43	44	44	43	35	40	44	44	44	44



Directorate	9.5	7.6	8.1	6.6	6.6	7.6	8.6	10.0	7.6	8.0
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	41	41	41	41	35	20	40	39	41	41



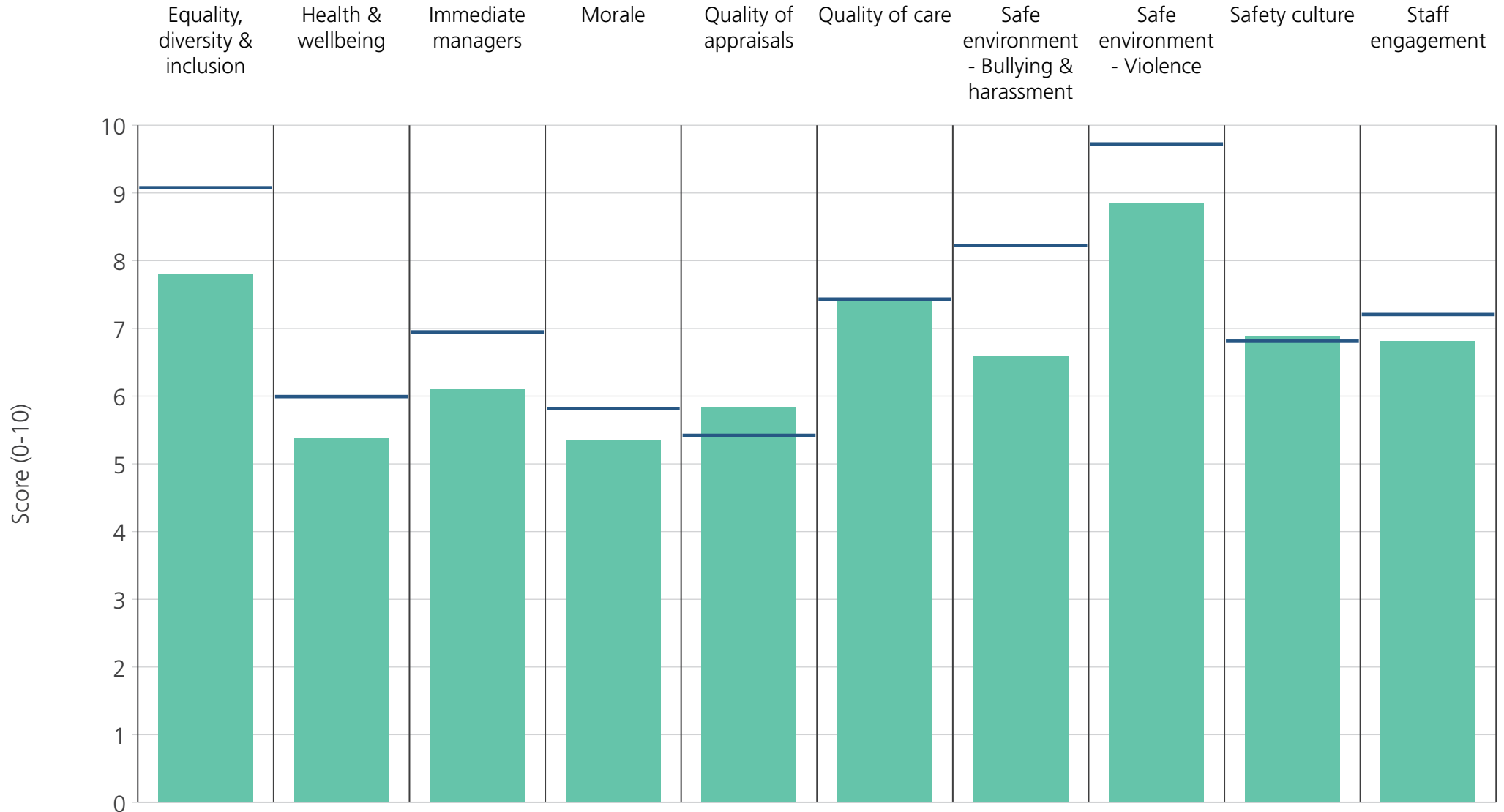
Directorate	9.5	6.0	7.5	5.7	4.8	6.5	9.0	9.9	6.8	7.0
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	32	32	32	32	28	22	32	32	31	32



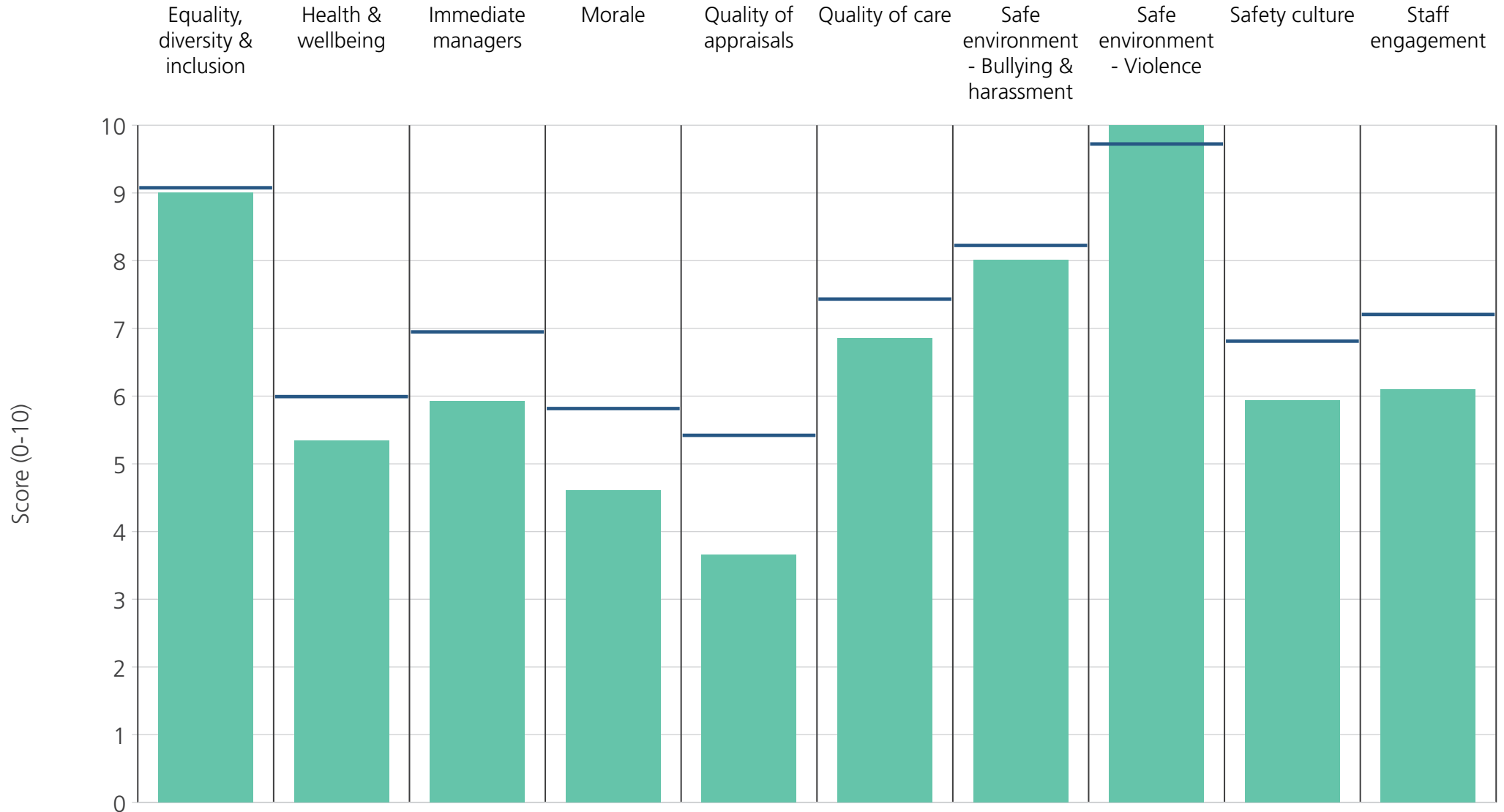
Directorate	8.8	6.6	7.0	5.9	5.5	7.8	8.6	10.0	6.8	7.2
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	21	21	20	21	20	13	21	21	21	21

Directorates 2

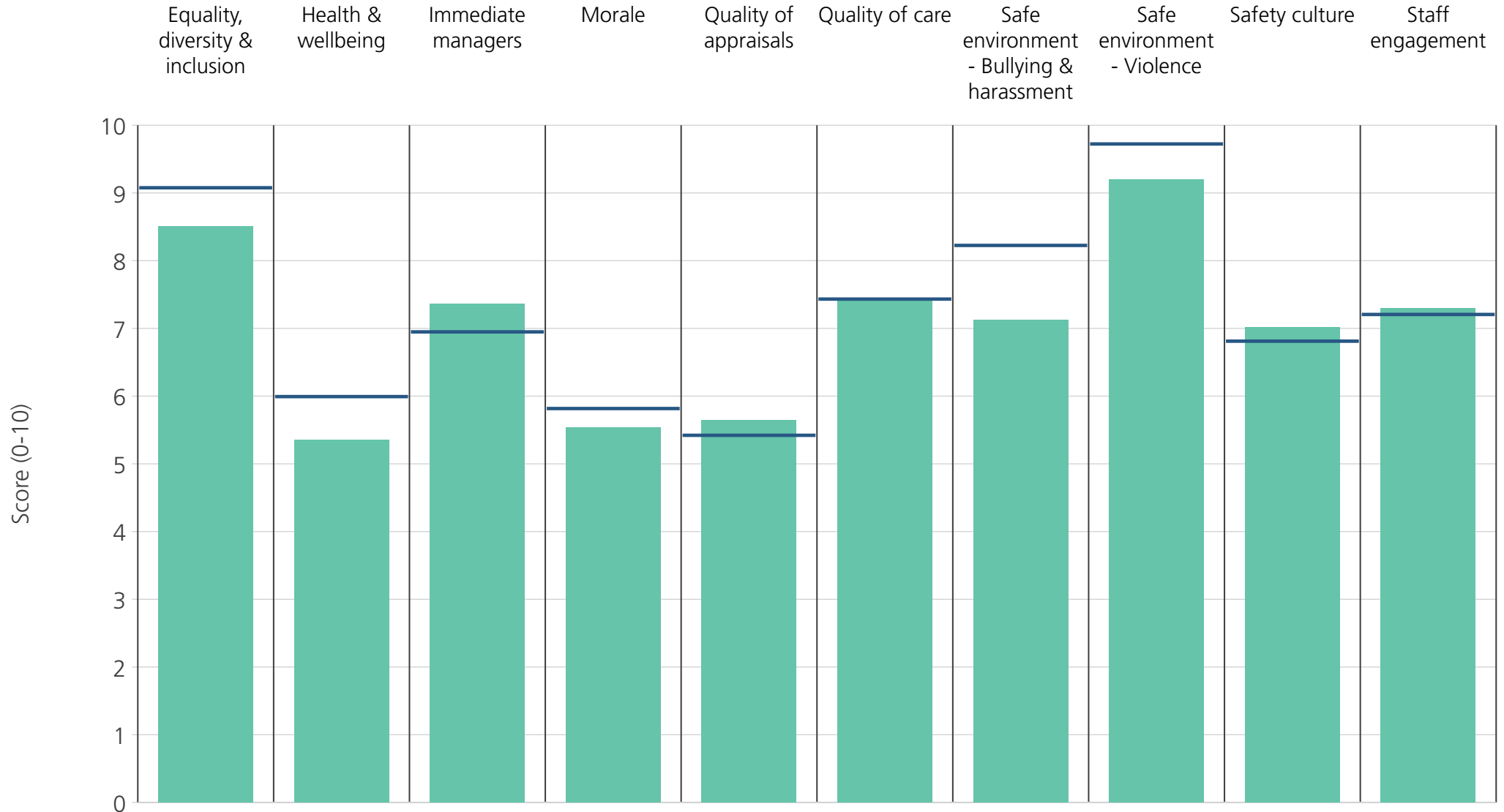
Royal Papworth Hospital NHS Foundation Trust
2018 NHS Staff Survey Results



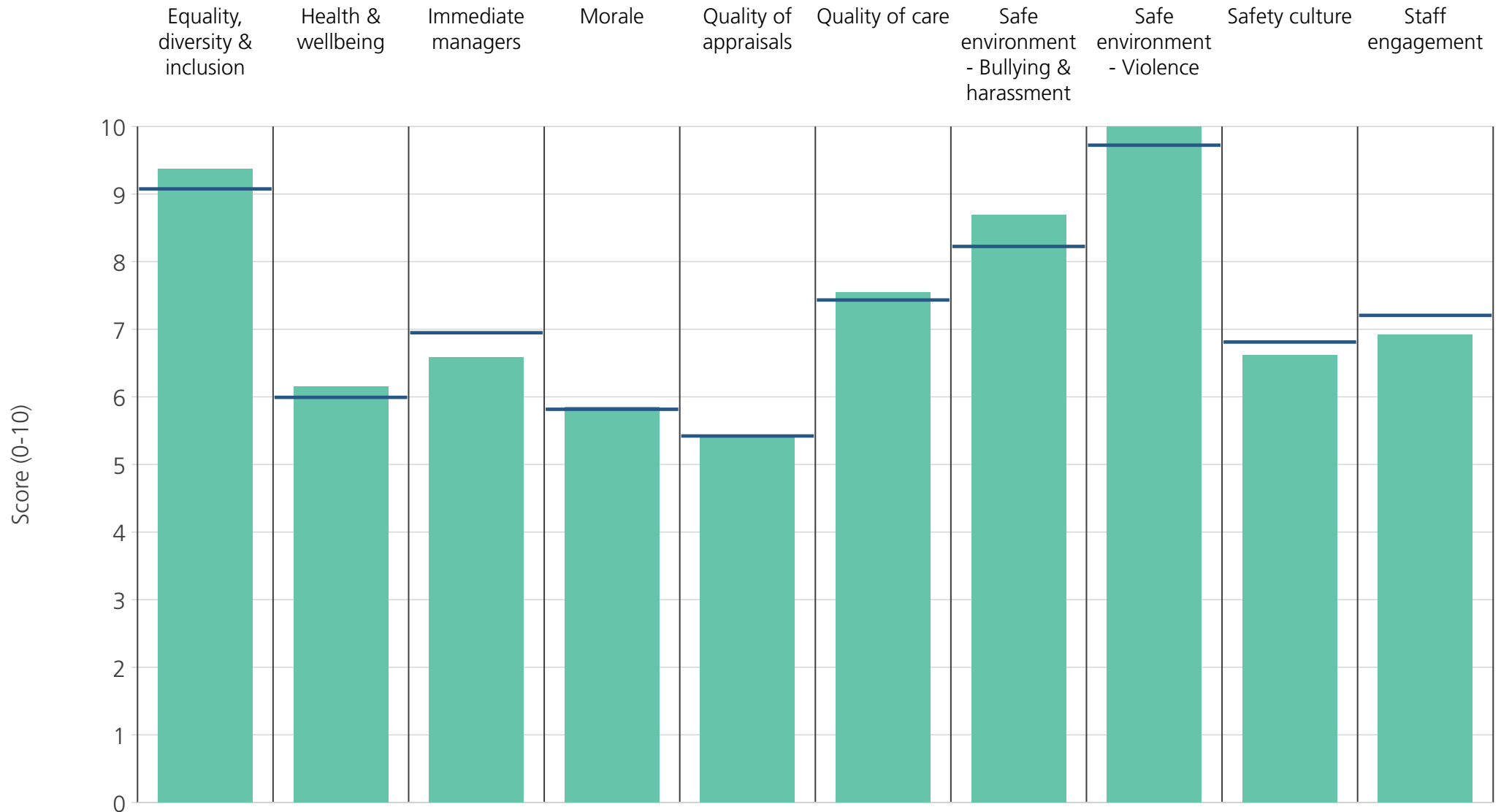
Directorate	7.8	5.4	6.1	5.3	5.8	7.4	6.6	8.8	6.9	6.8
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	89	91	91	89	72	87	89	89	90	90



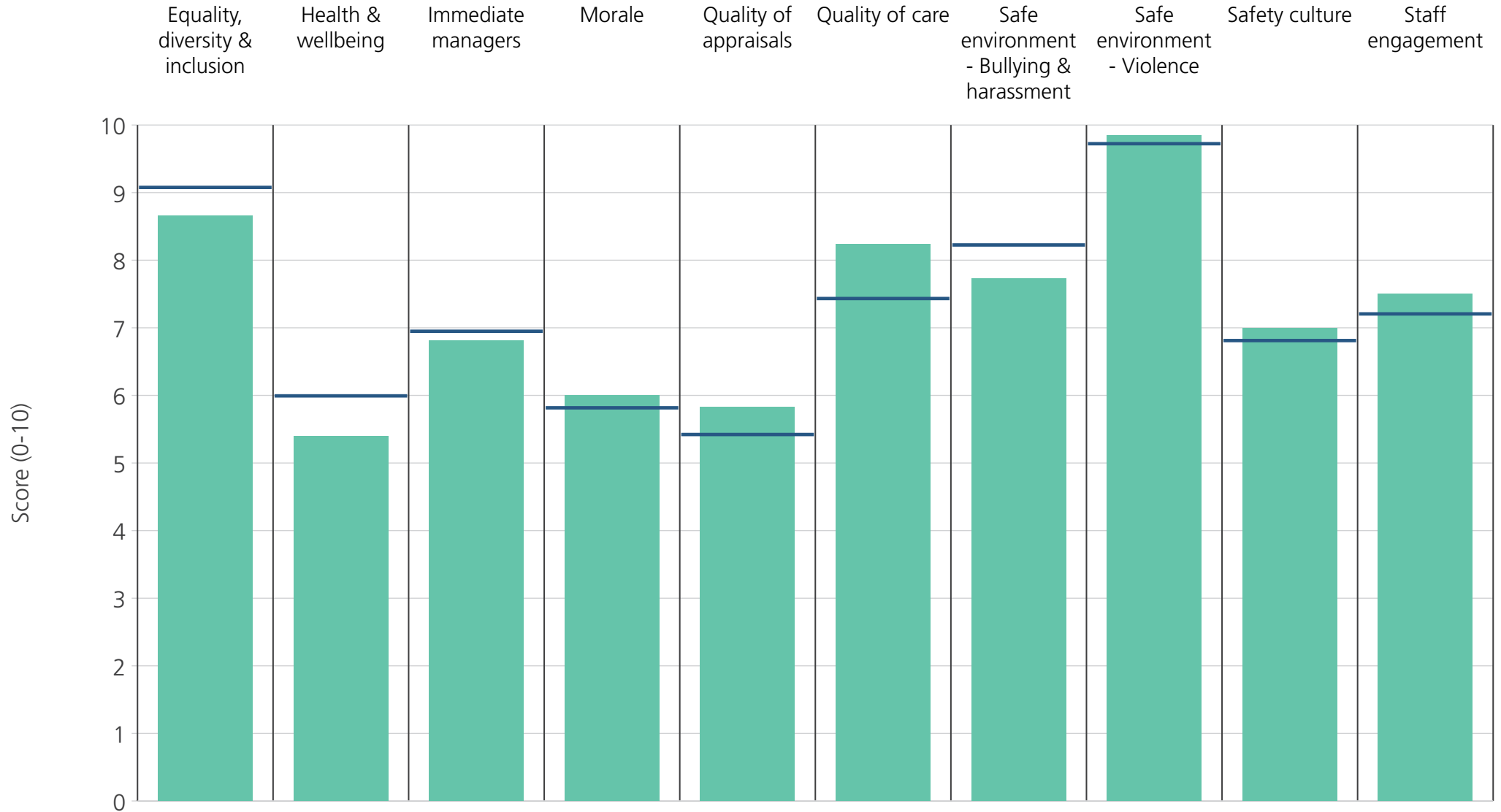
Directorate	9.0	5.3	5.9	4.6	3.7	6.9	8.0	10.0	5.9	6.1
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	100	100	99	98	76	88	99	100	100	101



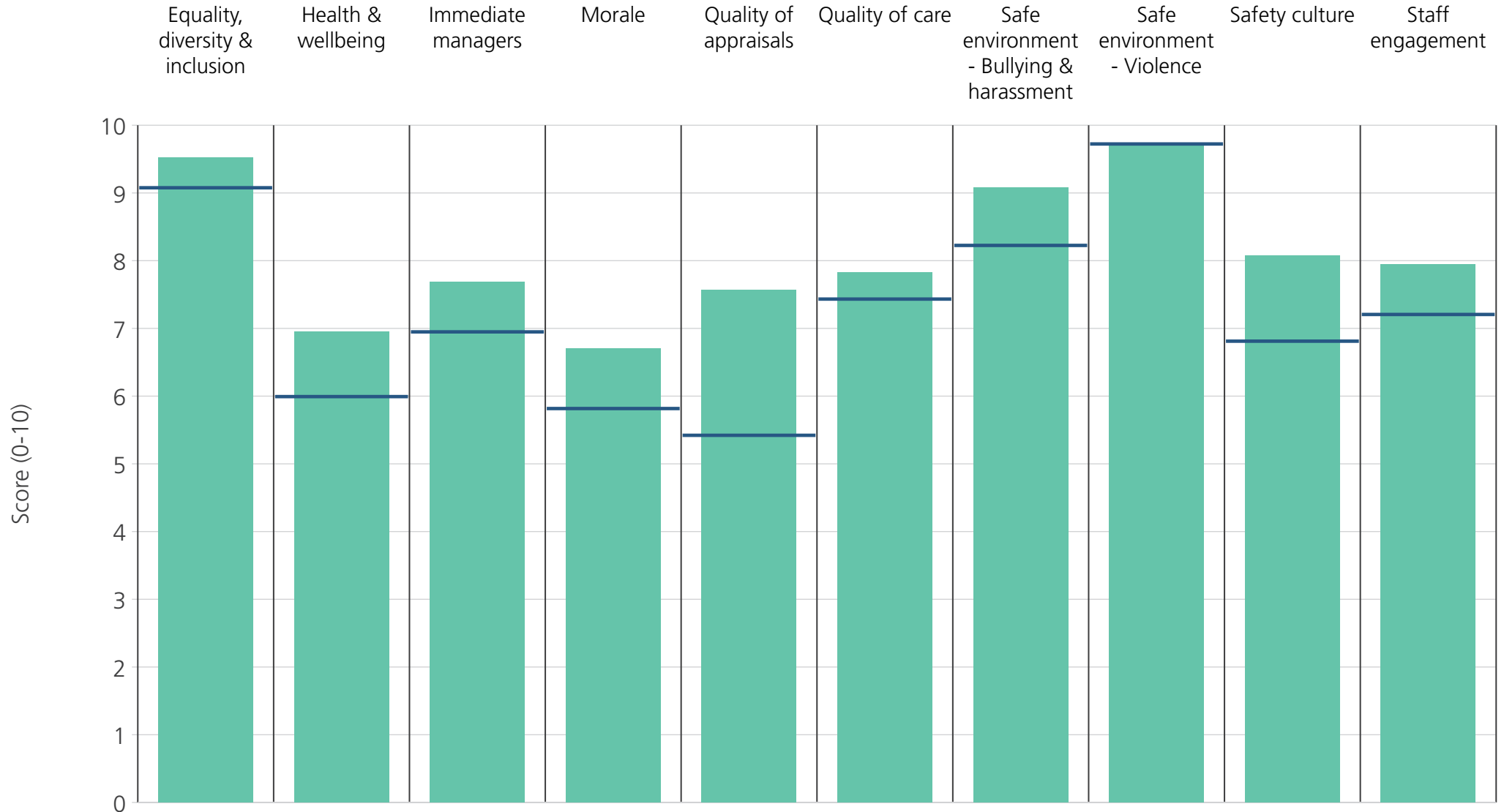
Directorate	8.5	5.4	7.4	5.5	5.6	7.4	7.1	9.2	7.0	7.3
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	29	27	28	28	27	28	29	29	29	28



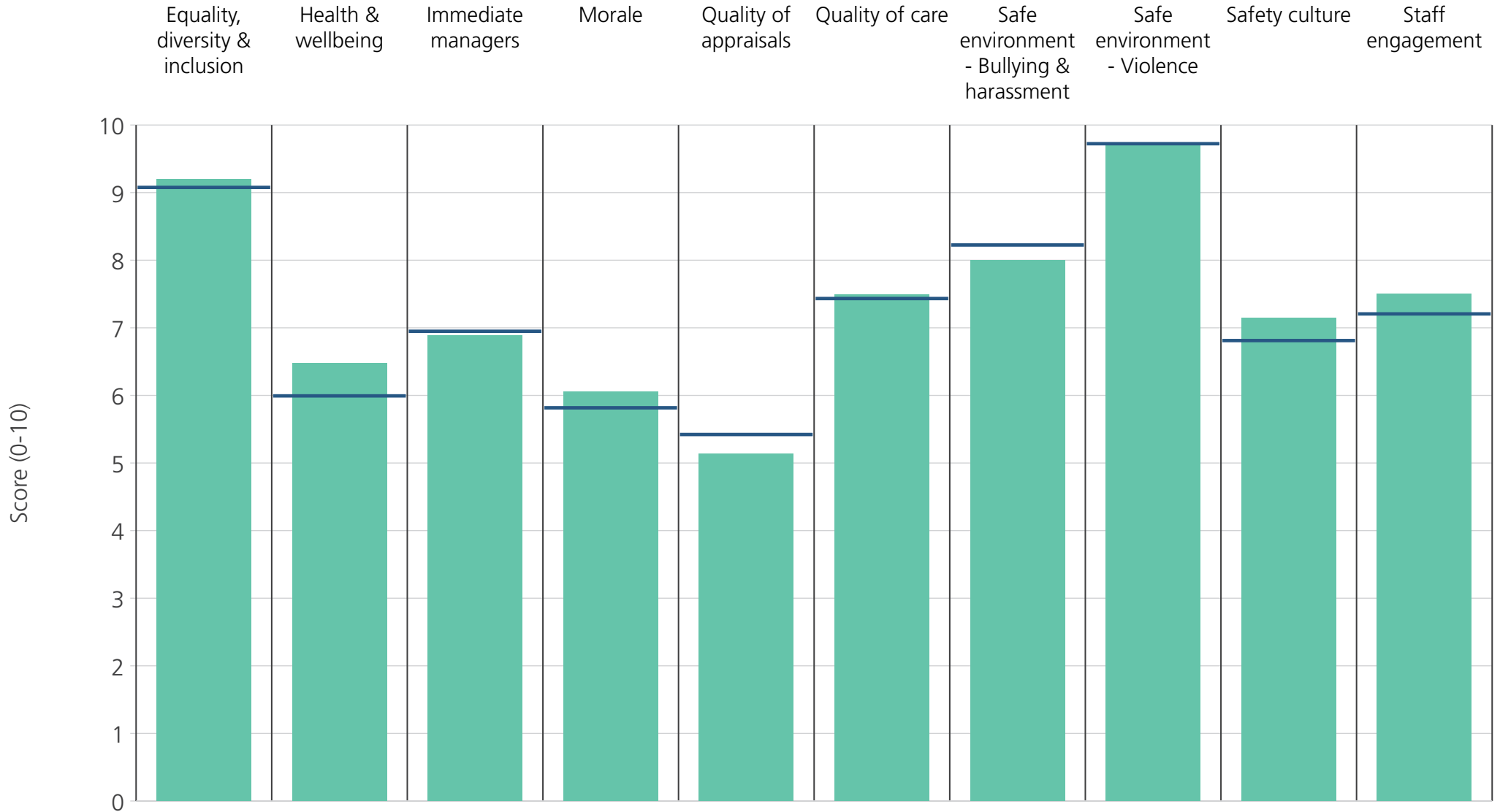
Directorate	9.4	6.2	6.6	5.9	5.4	7.5	8.7	10.0	6.6	6.9
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	52	53	53	51	43	51	52	52	53	54



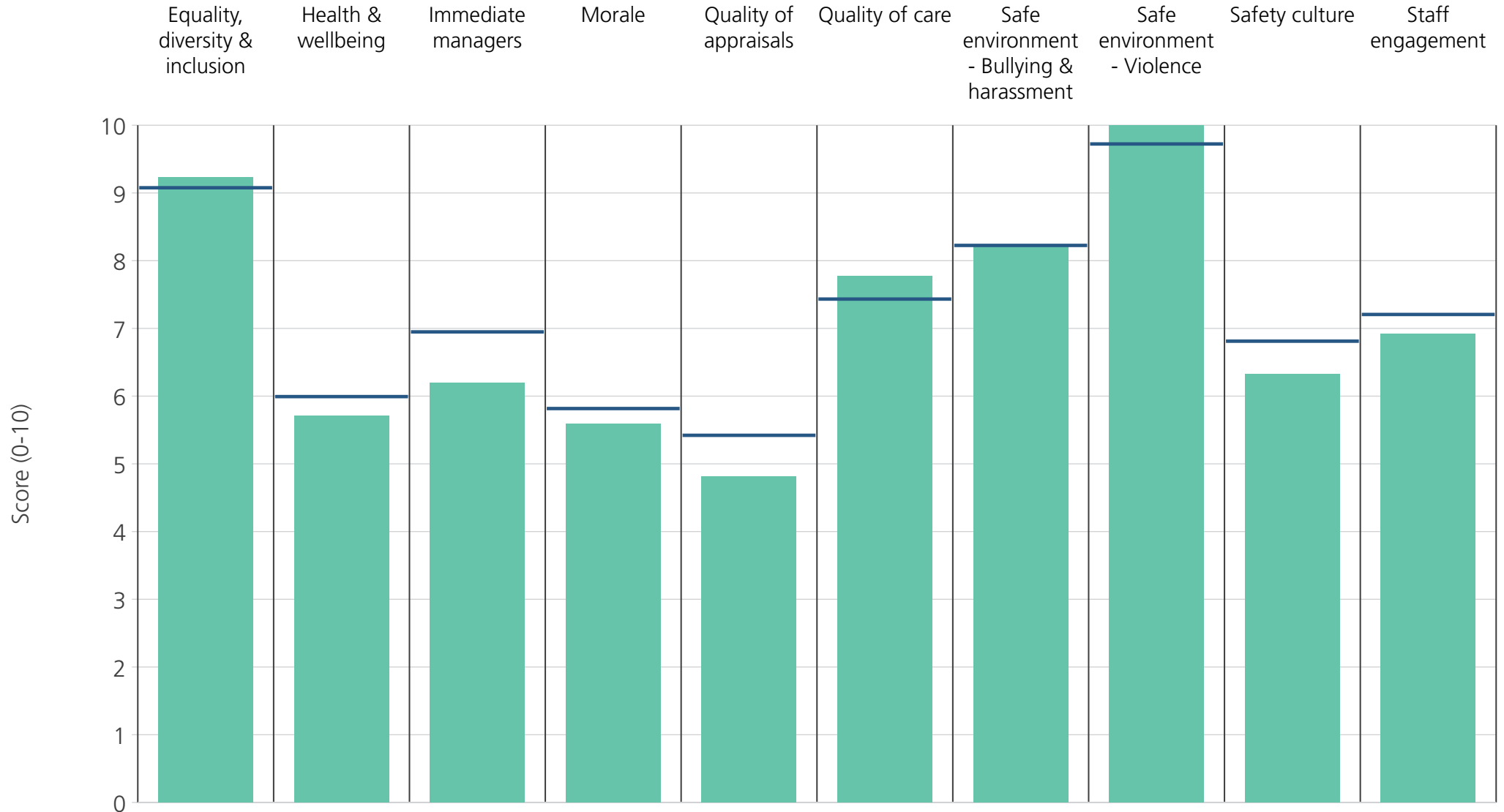
Directorate	8.7	5.4	6.8	6.0	5.8	8.2	7.7	9.8	7.0	7.5
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	41	45	46	44	38	43	44	43	45	46



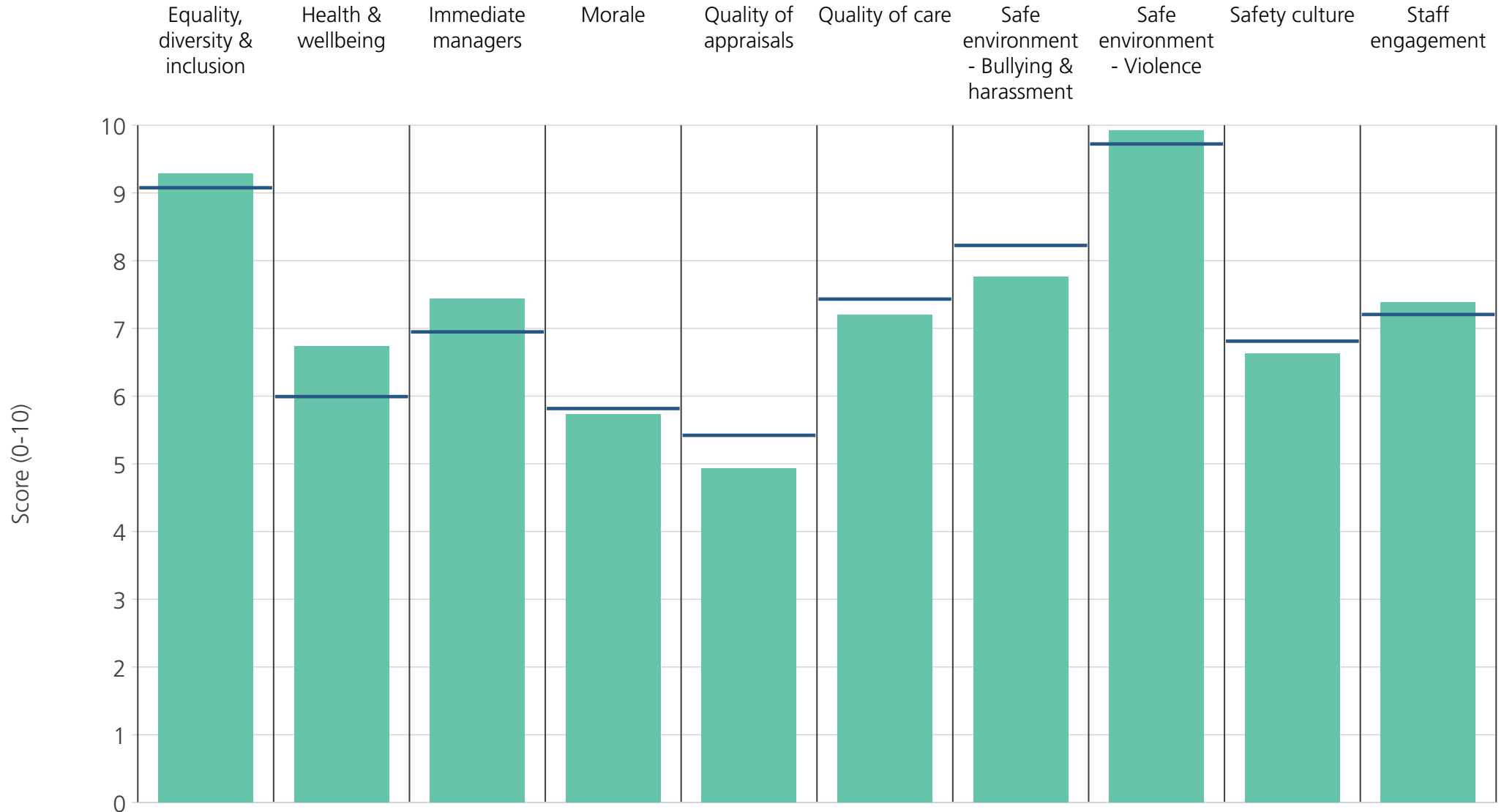
Directorate	9.5	7.0	7.7	6.7	7.6	7.8	9.1	9.7	8.1	7.9
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	38	39	39	36	31	38	38	38	37	39



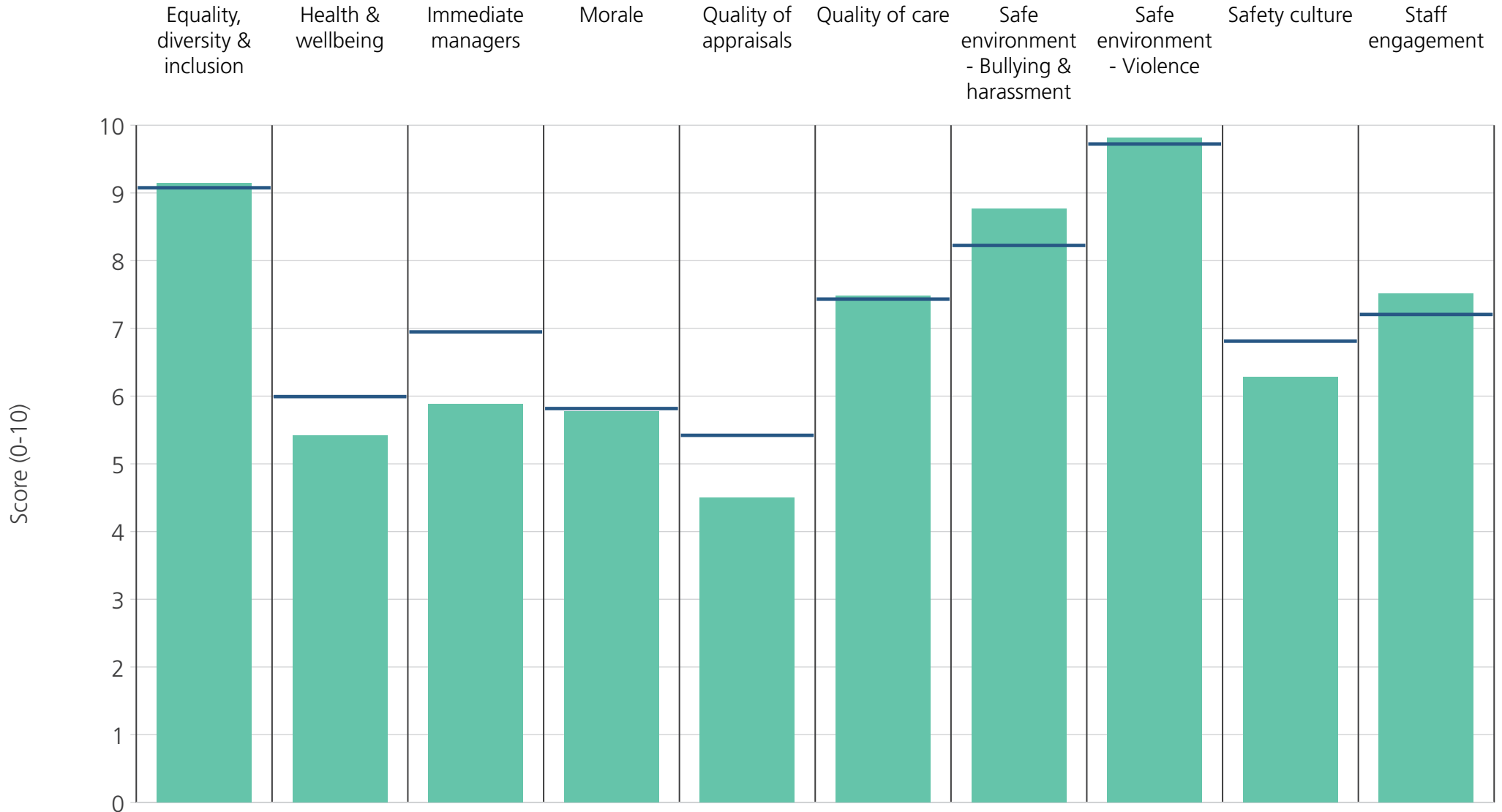
Directorate	9.2	6.5	6.9	6.1	5.1	7.5	8.0	9.7	7.1	7.5
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	64	65	64	64	55	53	65	65	65	65



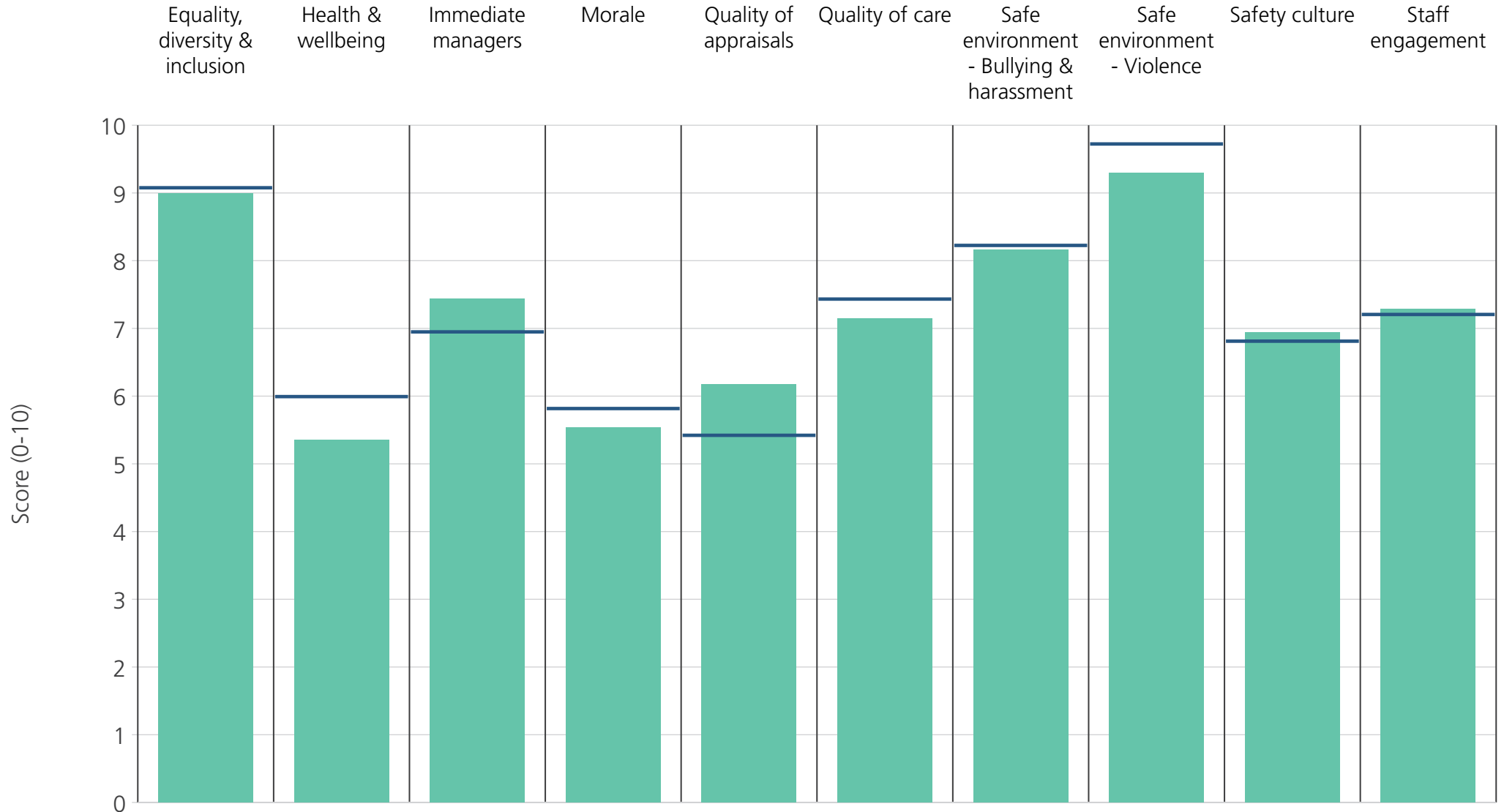
Directorate	9.2	5.7	6.2	5.6	4.8	7.8	8.2	10.0	6.3	6.9
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	51	52	52	51	47	50	51	50	51	53



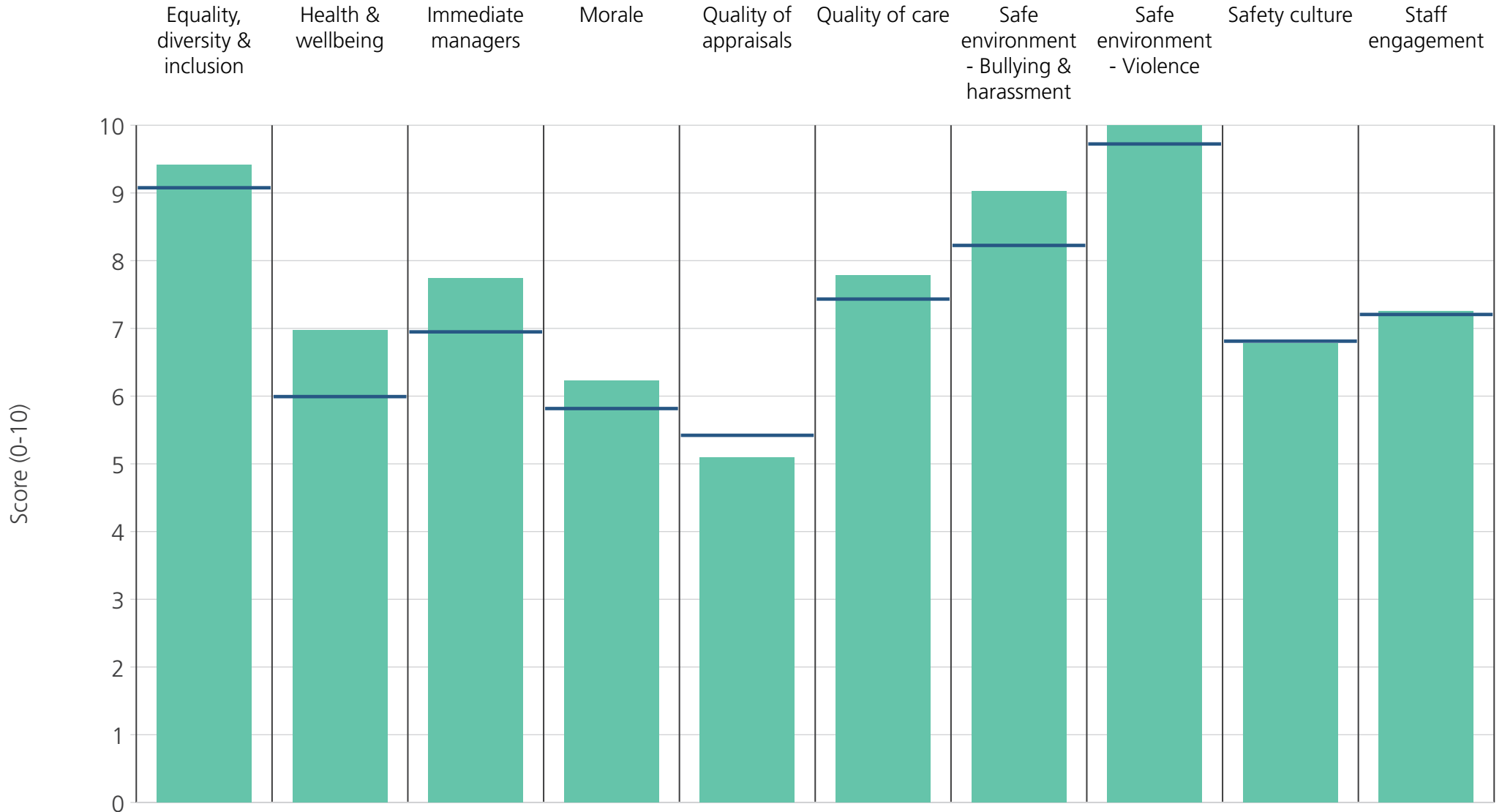
Directorate	9.3	6.7	7.4	5.7	4.9	7.2	7.8	9.9	6.6	7.4
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	44	44	44	44	39	44	44	44	44	44



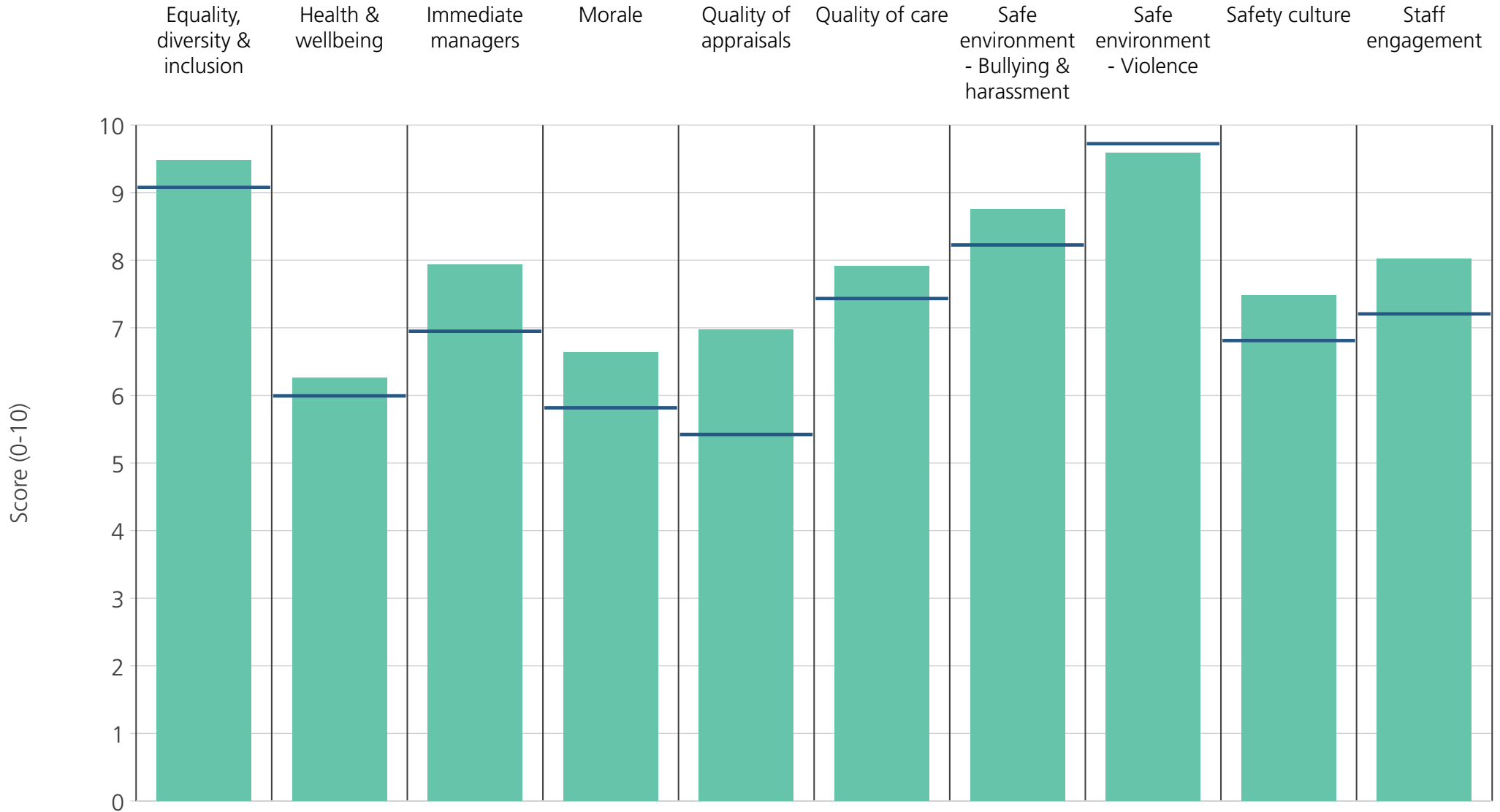
Directorate	9.1	5.4	5.9	5.8	4.5	7.5	8.8	9.8	6.3	7.5
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	35	36	36	33	25	37	35	35	35	39



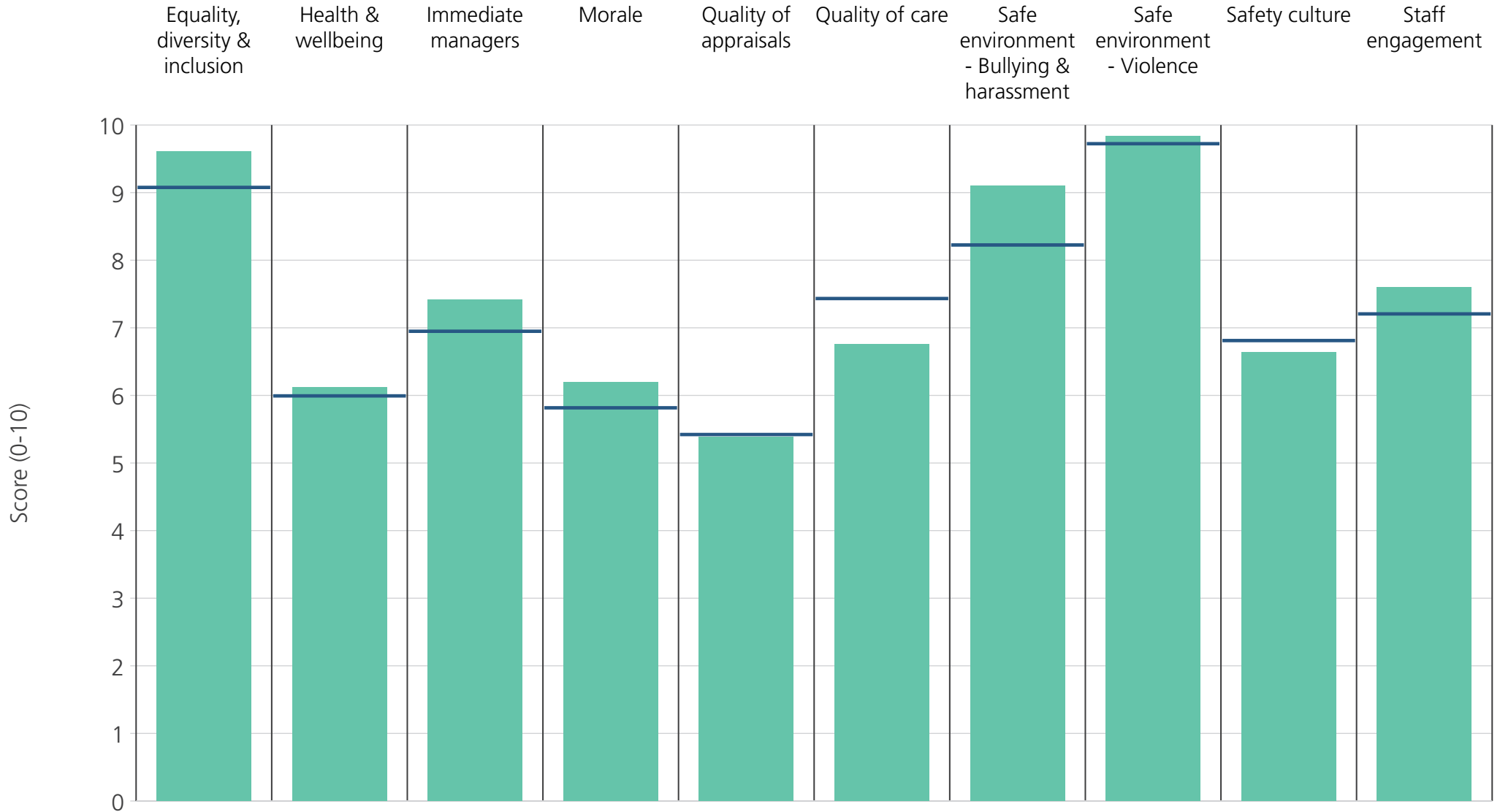
Directorate	9.0	5.4	7.4	5.5	6.2	7.1	8.2	9.3	6.9	7.3
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	38	39	39	38	33	40	38	38	38	40



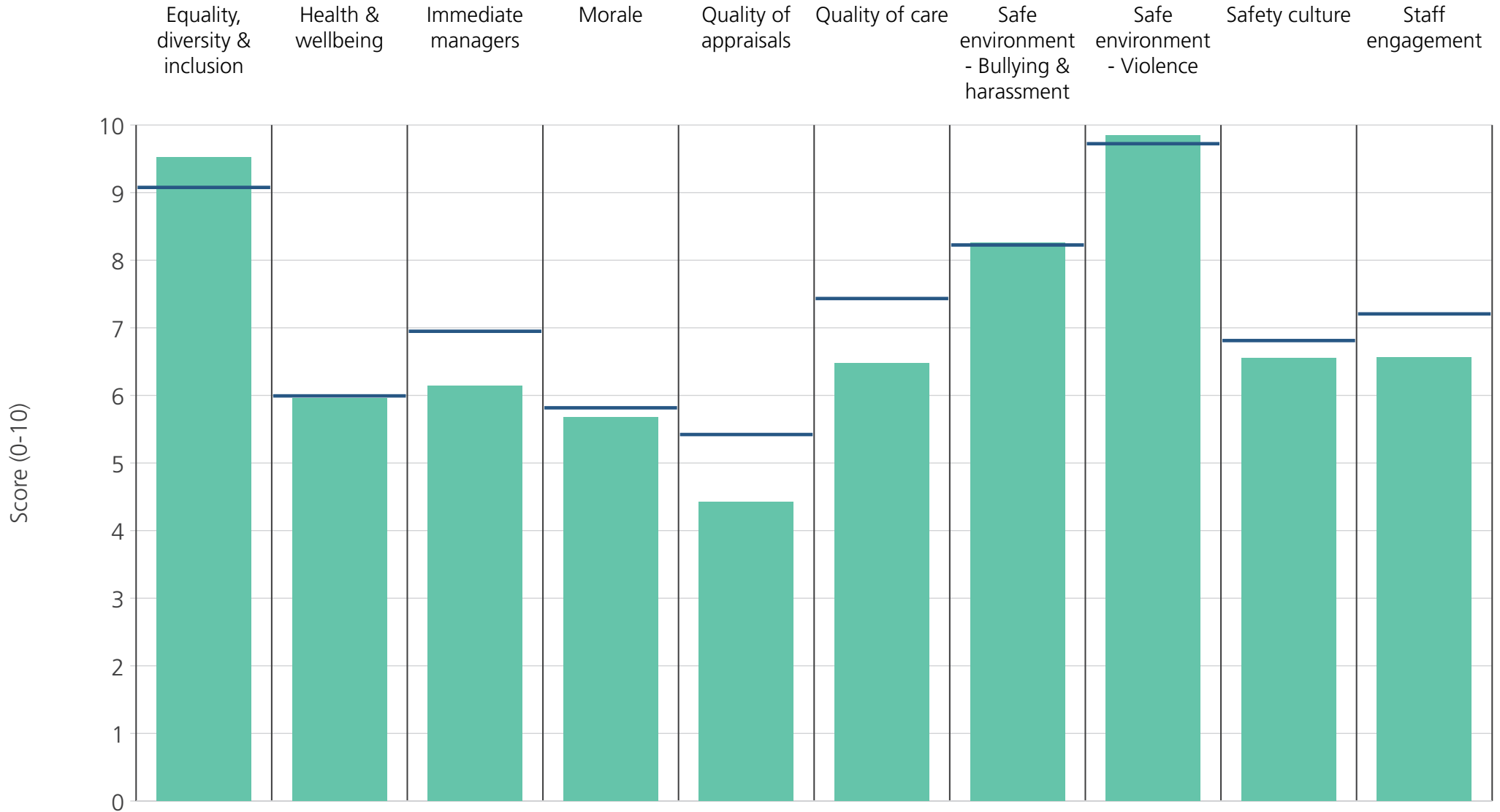
Directorate	9.4	7.0	7.7	6.2	5.1	7.8	9.0	10.0	6.8	7.3
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	57	58	58	58	51	39	58	57	58	58



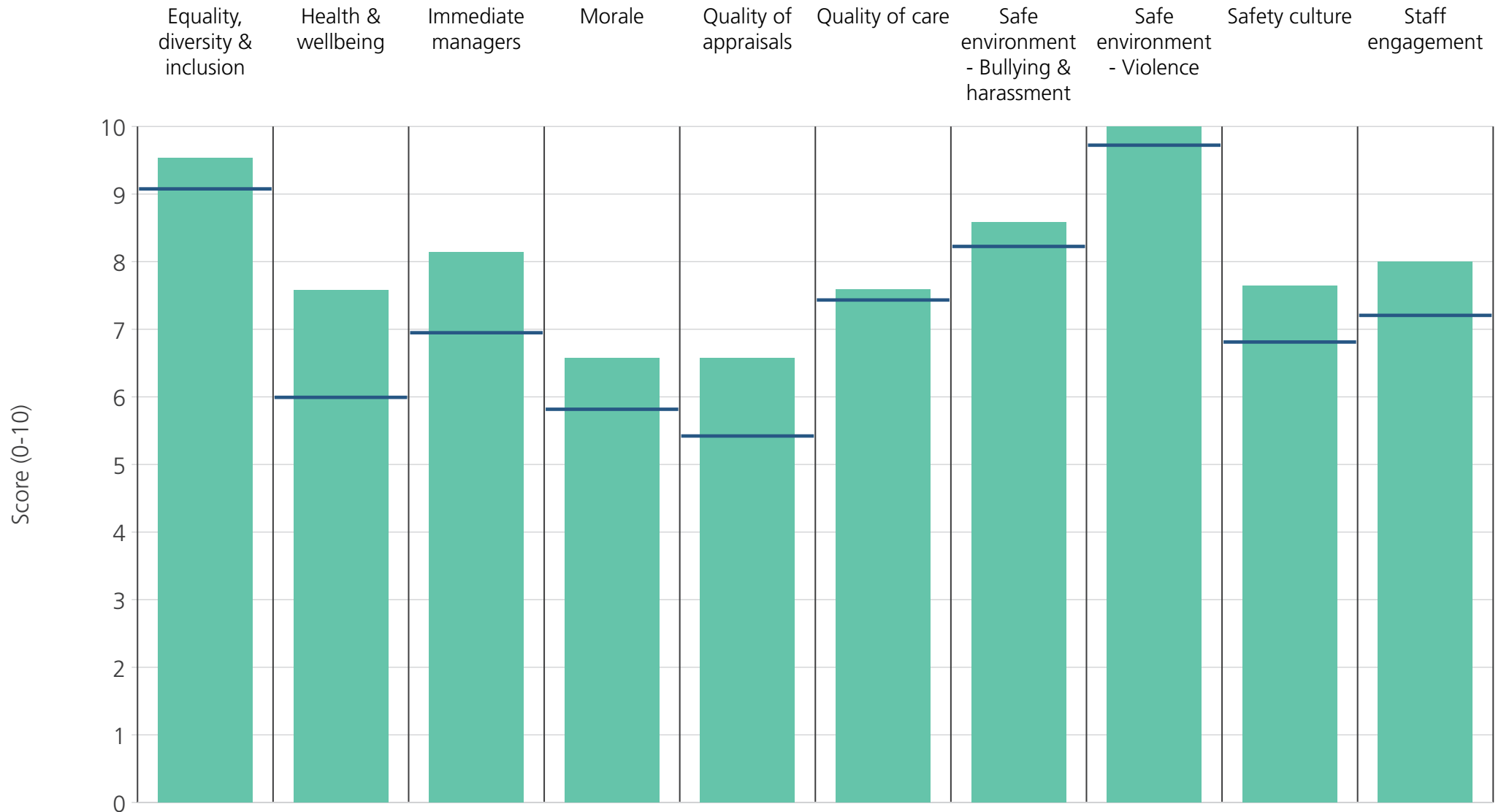
Directorate	9.5	6.3	7.9	6.6	7.0	7.9	8.8	9.6	7.5	8.0
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	51	51	50	51	48	52	48	48	51	52



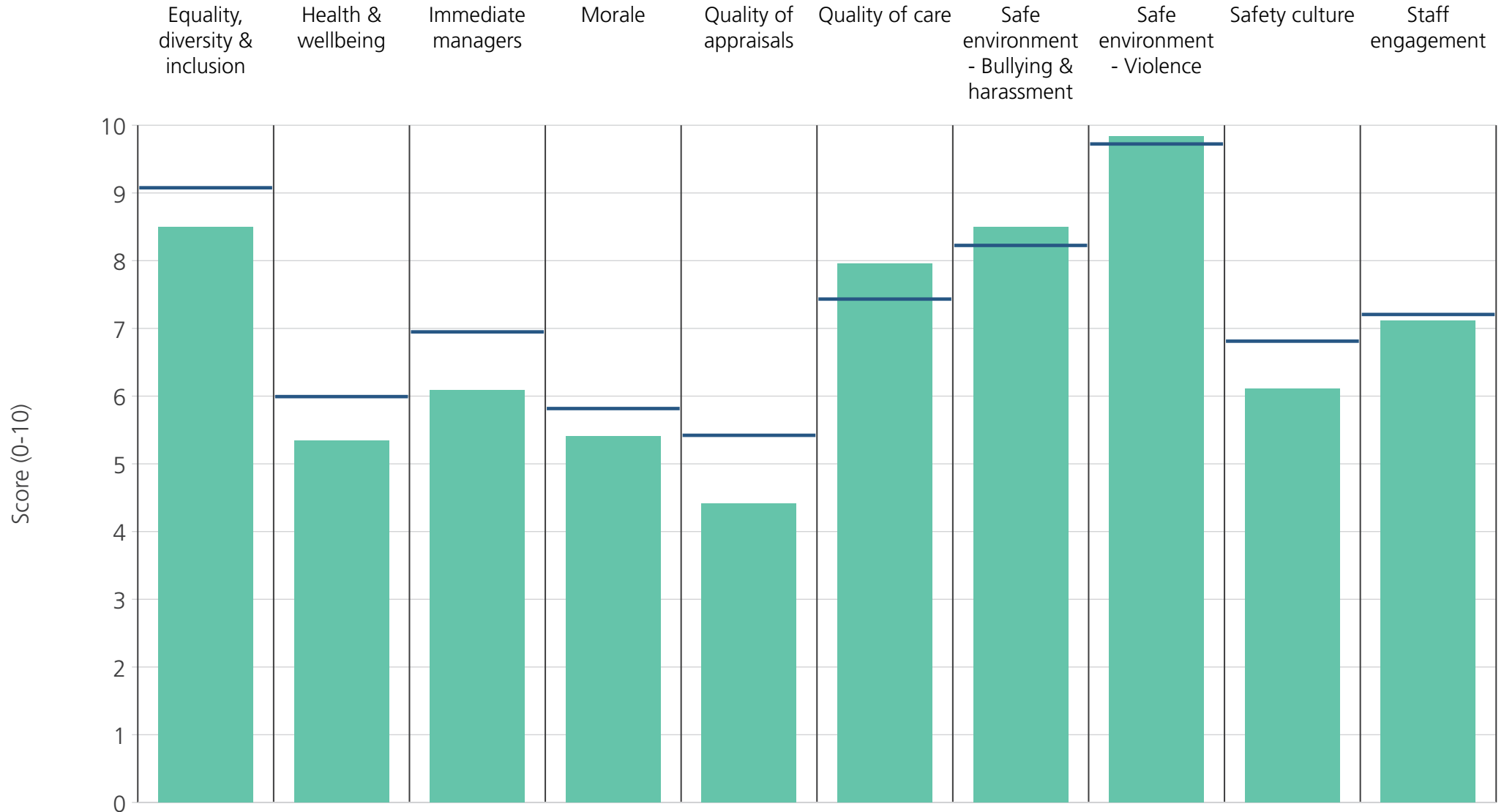
Directorate	9.6	6.1	7.4	6.2	5.4	6.8	9.1	9.8	6.6	7.6
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	42	41	42	41	36	22	41	41	41	42



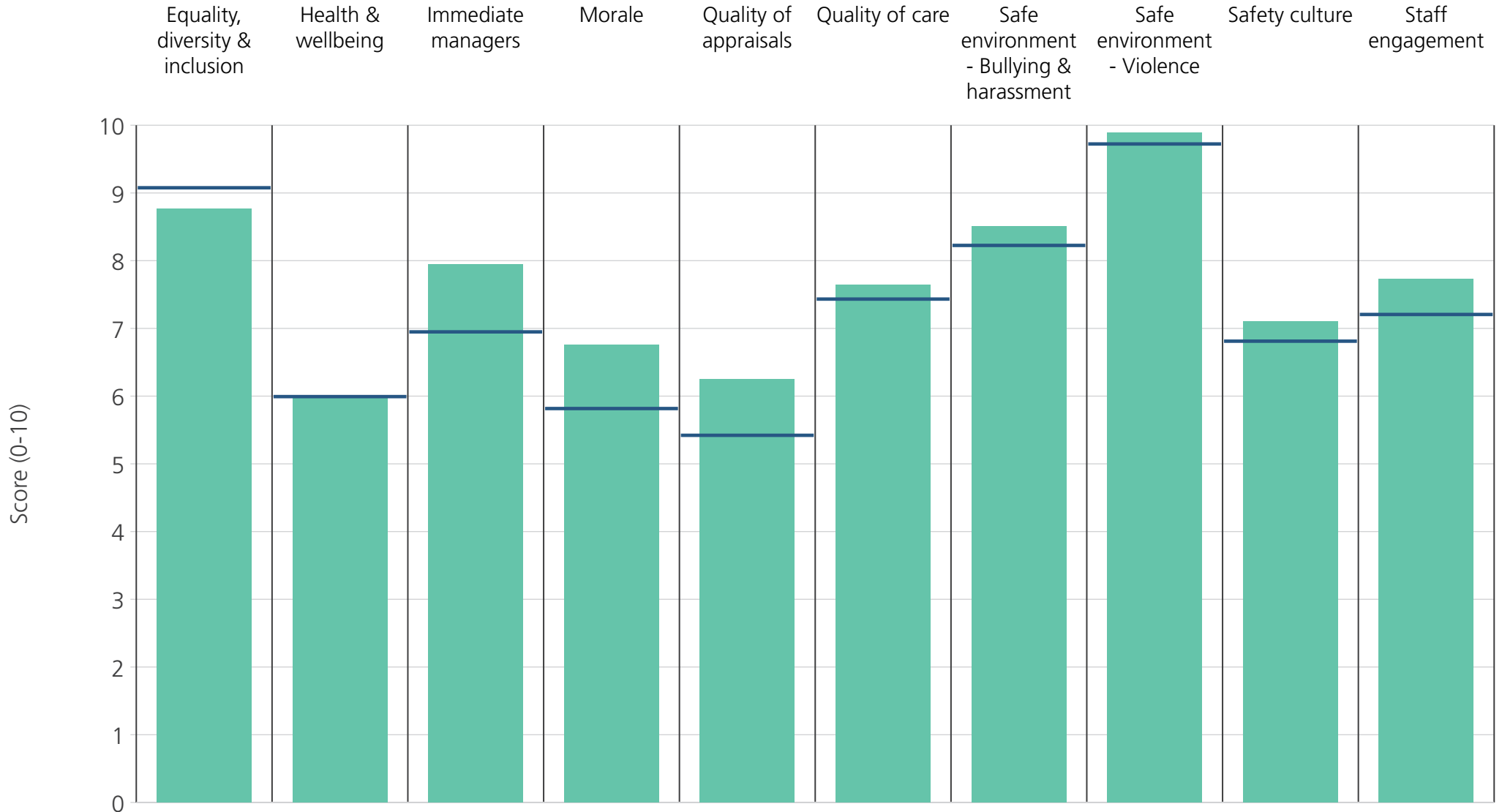
Directorate	9.5	6.0	6.1	5.7	4.4	6.5	8.3	9.8	6.6	6.6
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	21	22	22	20	13	22	21	21	20	23



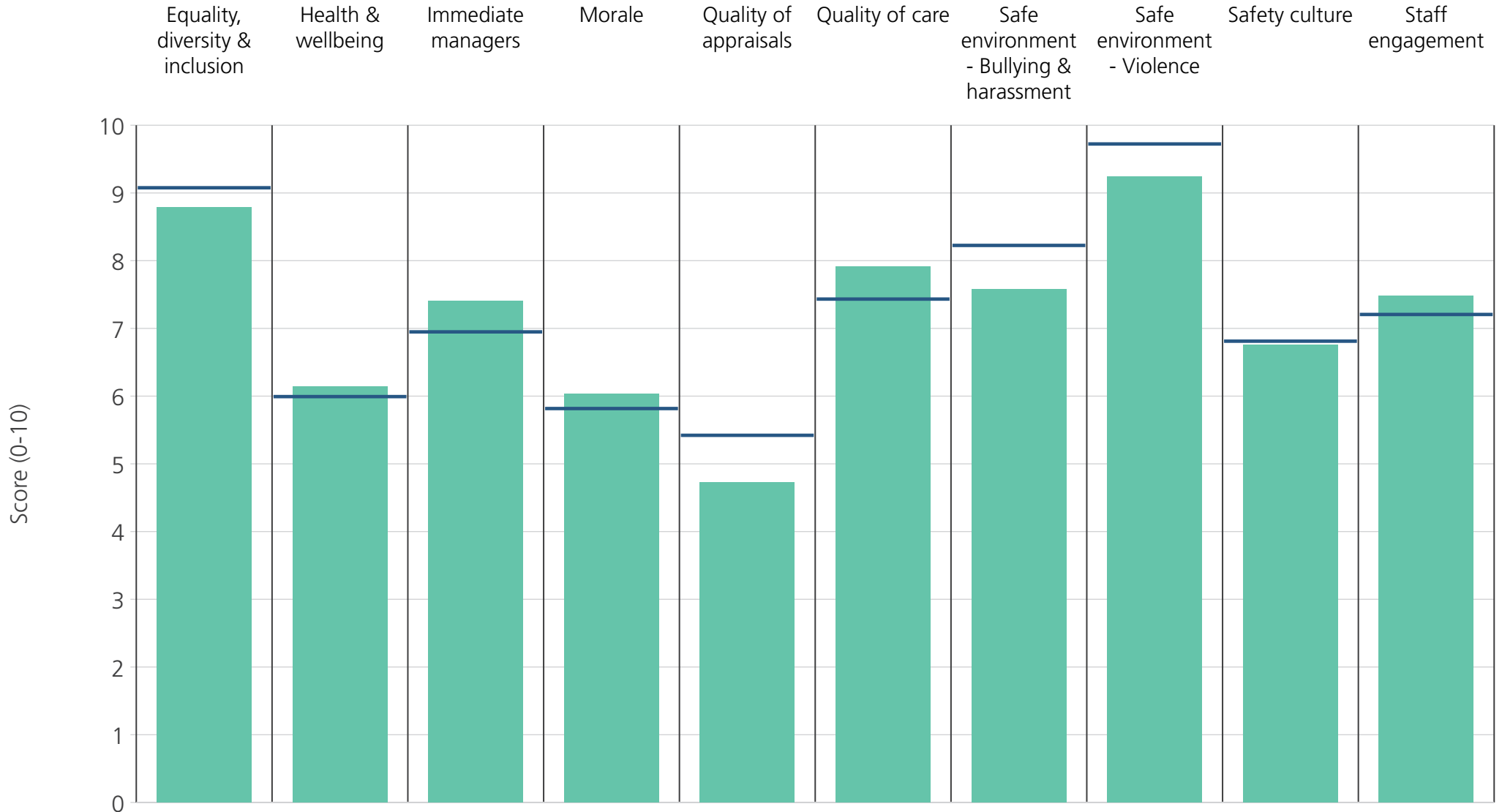
Directorate	9.5	7.6	8.1	6.6	6.6	7.6	8.6	10.0	7.6	8.0
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	41	41	41	41	35	20	40	39	41	41



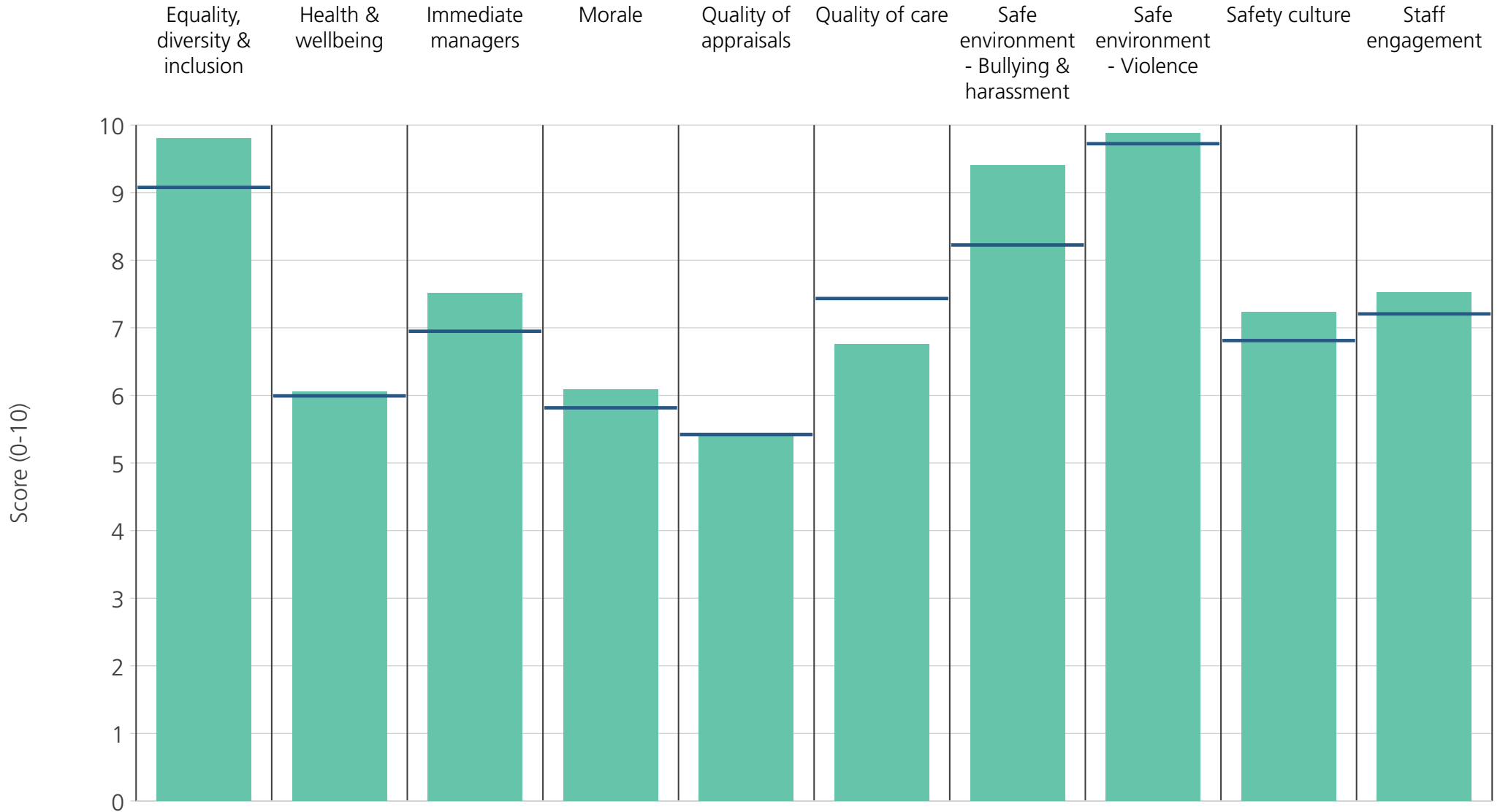
Directorate	8.5	5.3	6.1	5.4	4.4	8.0	8.5	9.8	6.1	7.1
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	20	20	20	19	15	20	20	20	19	20



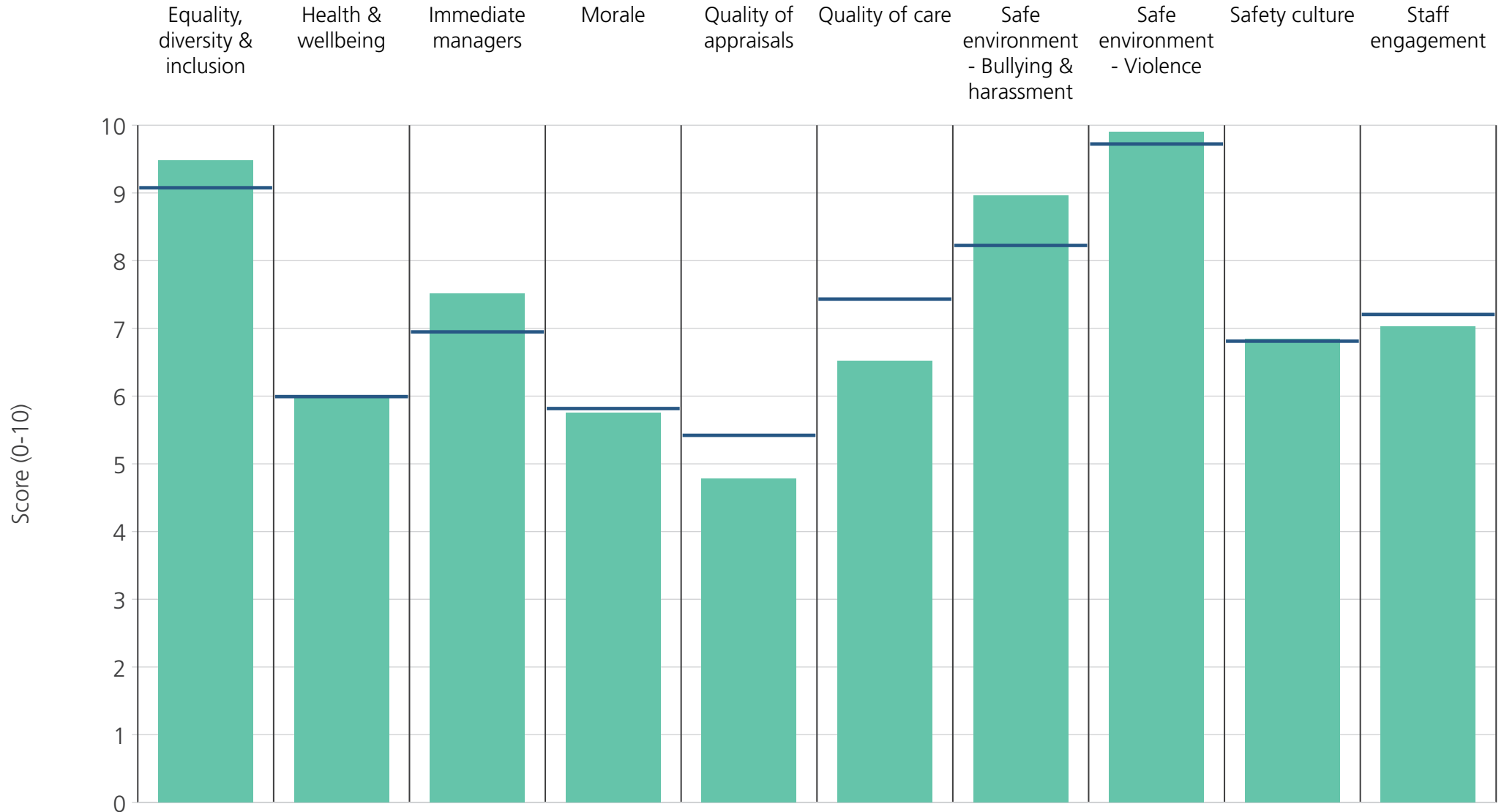
Directorate	8.8	6.0	7.9	6.8	6.3	7.6	8.5	9.9	7.1	7.7
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	31	31	31	31	29	29	29	29	31	32



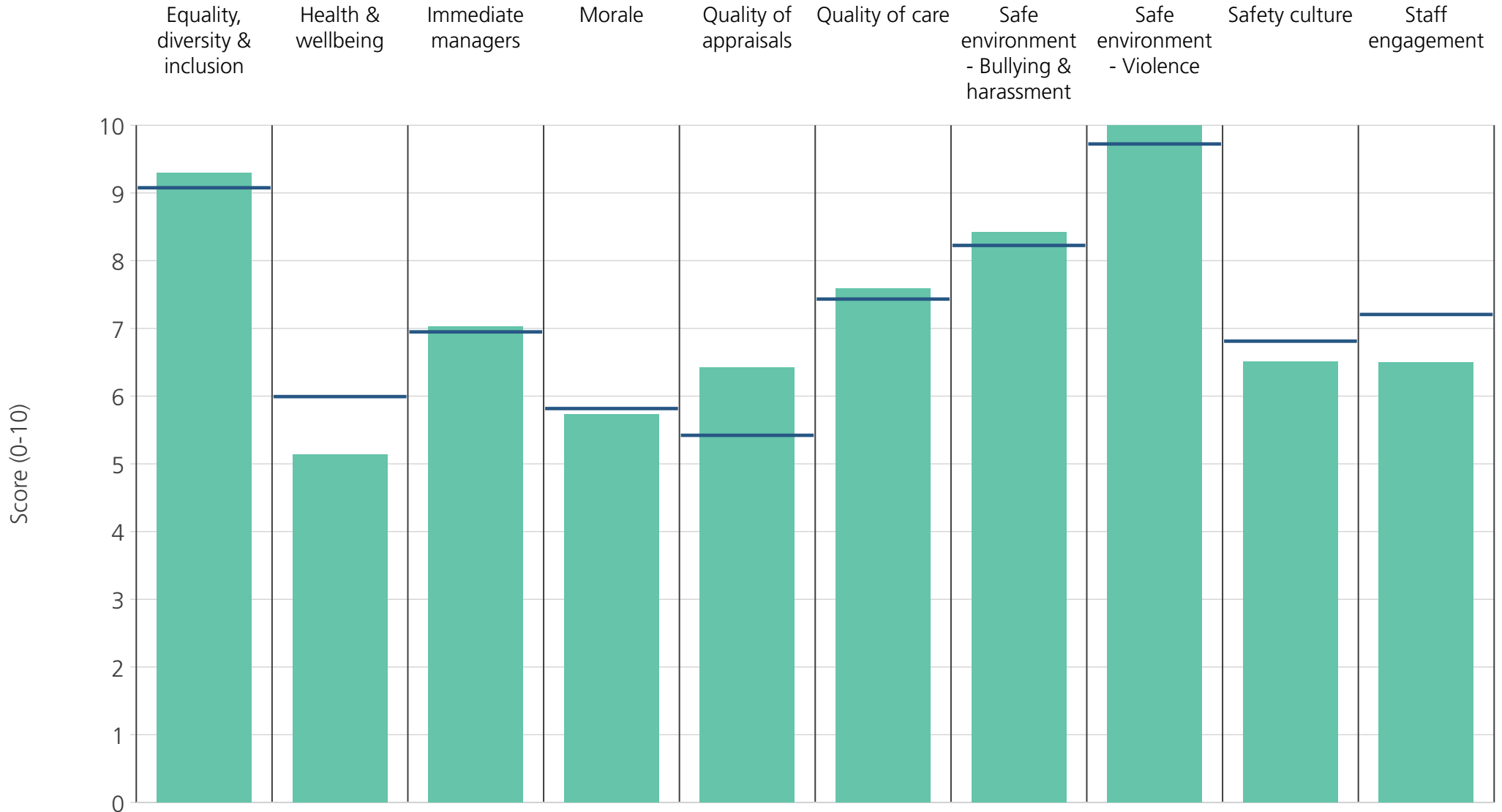
Directorate	8.8	6.1	7.4	6.0	4.7	7.9	7.6	9.2	6.8	7.5
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	22	22	22	21	15	19	22	22	22	22



Directorate	9.8	6.1	7.5	6.1	5.4	6.8	9.4	9.9	7.2	7.5
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	29	29	30	28	25	29	28	28	28	31



Directorate	9.5	6.0	7.5	5.7	4.8	6.5	9.0	9.9	6.8	7.0
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	32	32	32	32	28	22	32	32	31	32



Directorate	9.3	5.1	7.0	5.7	6.4	7.6	8.4	10.0	6.5	6.5
Your org	9.1	6.0	6.9	5.8	5.4	7.4	8.2	9.7	6.8	7.2
No. responses	19	19	20	19	15	20	20	20	20	20