

Board Assurance Framework

August 2021



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1. Executive summary

Purpose: The Board Assurance Framework (BAF) forms a part of the overall risk management and assurance process of the Trust and allows the Board to maintain oversight of the principal risks to delivery of the Trust's strategic objectives. All BAF risks are mapped to the Trust's strategic objectives and reporting is managed through the DATIX system and escalated through the relevant Trust Committee structures.

The BAF tracker for August 2021 includes the Residual Risk Rating (RRR) and longterm trend for each BAF risk showing risks above Risk Appetite and within Appetite. Risks are mapped to the CQC Key Lines of Enquiry (KLOEs). Committee reports include further detail on controls and assurance for each BAF risk.

Headlines: Twelve risks have a Residual Risk Rating above Risk Appetite.

New BAF Risks:

BAF 2854: ICS Engagement: RRR 6 (C3xL3). The ICS work includes Cardiology. **IF** we do not participate in the work as a tertiary centre **THEN** we will lose the ability to influence the patient pathways and contribute to the local health system and balance health inequalities. Mitigation includes leading the ICS CVD Strategy and chairing the STP Cardiology Steering Group. (This risk was included in the July Committee reports and maps to the SPC.)

Other updates:

BAF 675: Harm from Hospital Acquired Infections RRR 10 (C5xL2). This risk rating will increase to RRR 15 following new national guidance on contact isolation for COVID19 as this could increase nosocomial and staff outbreaks. The Trust has developed a risk assessment process for staff coming back to work following contact and continues to maintain all IPC measures.

BAF 2904: Achieving financial balance at ICS level: RRR 20 (C4xL5). The continued uncertainty around the approach to funding for H2 2021/22 is driving the rating of this risk. The Trust is working with the ICS leads to ensure that longer-term modelling is developed, and the potential impact is understood.

Royal Papworth Hospital

BAF 1853: Turnover: RRR 15 (5Cx3L)/ BAF 1854: Recruitment: RRR 10 (C5xL2) We continue to address this through our CCL programme and in July we launched the Trust's revised values and behaviour framework.

We are ensuring that our revised Values are reflected in our adverts and recruitment process and there is good joint working between the Communications team and the Recruitment team to ensure that all possible opportunities to promote career opportunities within the Trust are maximised.

Closed Risks: BAF 2338: EU Exit: RRR 6 (C2xL3): This risk will now be managed through the Emergency Preparedness Committee (EPRR). This will be reflected in the next tracker report.

Principal Risks (PR) The August BAF report reflects the earlier discussion at Board with principal risks relating to:

- 1. COVID19 pandemic and the need to sustain operational effort and resources to the COVID19 readiness and response.
- 2. Workforce, and the need to focus on recruitment and retention to support flow and our ability to deliver activity
- 3. Failure to optimise the new facility to deliver activity plans and meet patient demand.
- 4. The requirement to deliver our financial plan on a sustainable basis, addressing the underlying the structural deficit and our contribution to the wider system
- 5. Cyber security and data loss the need to ensure that our services are resilient to cyber-attack and that residual risks to resilience are managed.

Recommendation

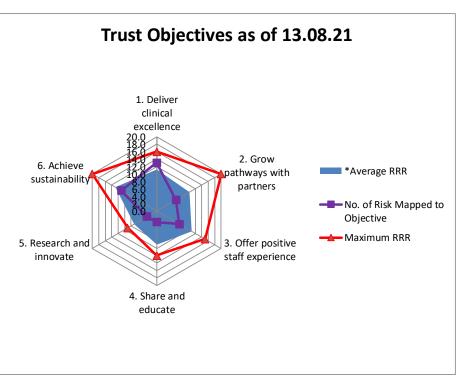
The Board is requested to note the BAF report for August 2021.

2. Risks Mapped to Strategic Objectives



Trust Objective 2021/22	No. of Risk Mapped to Objective	*Average RRR	Maximum RRR	Minimum RRR	Risks Opened	Risks Closed
1. Deliver clinical excellence	13	11.2	16.0	6.0		
2. Grow pathways with partners	6	10.2	20.0	6.0		
3. Offer positive staff experience	7	10.9	15.0	8.0		
4. Share and educate	3	9.0	12.0	6.0		
5. Research and innovate	3	7.0	9.0	6.0		
6. Achieve sustainability	11	12.9	20.0	6.0		

* Average for risks included in current tracker report

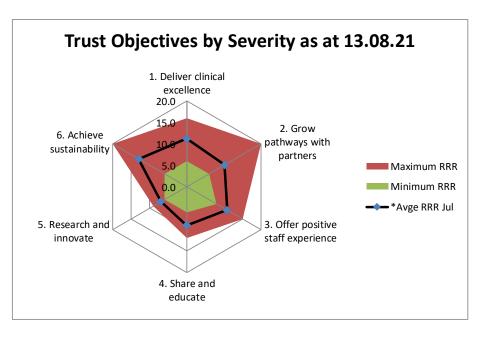


3. Strategic Objectives by Severity of RRR



Trust Objective 2021/22	*Avge RRR Jun	*Avge RRR Jul	Maximum RRR	Minimum RRR	change in Avge RRR
1. Deliver clinical excellence	11.2	11.2	16.0	6	
2. Grow pathways with partners	10.2	10.2	20.0	6	
3. Offer positive staff experience	10.9	10.9	15.0	8	
4. Share and educate	9.0	9.0	12.0	6	
5. Research and innovate	7.0	7.0	9.0	6	
6. Achieve sustainability	12.9	12.9	20.0	6	

* Average for risks included in current tracker report



4. BAF Tracker Risks Above Risk Appetite



BAF Tracker 13/08/2021

Produced by Anna Pearman, Risk Manager

D		Exec	Opened	Title	 May-21 	Jun-21	Jul-21	 tatus since last month 	 Long running Trend 	 Risk Appetite 	🖌 Risk Appetite achieved	% Risk Assurance againt risk appetite 	BAF with Datix action	Responsible Committee	 ▲ Safe 	Effective	 Finance People Manage & Cult 	Responsive	 Transformation
675	MS		11/06/2014	Failure to protect patient from harm from hospital aquired infections	10	10	10	\leftrightarrow	••	5	×	50%	Y	Q&R	☆				
678	ΕM		11/06/2014	Waiting list management	16	16	16	\leftrightarrow	••••	12	×	75%	Y	Performance				☆	
742	MS		30/01/2015	Failure to meet safer staffing (NICE guidance and NQB)	12	12	12	\leftrightarrow	••••	6	×	50%	Y	Q&R	☆				
841	ΕM		01/02/2016	Delivery of Efficiency Challenges - CIP Board approved	16	16	16	\leftrightarrow	•••••	8	×	50%	Y	Performance		☆			
1021	AR		17/02/2016	Potential for cyber breach and data loss	16	16	16	\leftrightarrow	******	3	×	19%	Y	Performance	≯				★
1853	ОМ		27/04/2018	Staff turnover in excess of our target level	10	15	15	\leftrightarrow	••••••	8	×	53%	Y	Performance				6	
1854	ОМ		27/04/2018	Unable to recruit number of staff with the required skills/experience	10	10	10	\leftrightarrow	••••••	8	×	80%	Y	Performance	≯			6	
1929	ОМ		23/07/2018	Low levels of Staff Engagement	12	12	12	\leftrightarrow		4	×	33%	Y(HR)	Q&R				τ	
2829	ΤG		23/02/2021	Achieving financial balance	16	16	16	↔	*****	8	×	50%	Y(F)	Performance		•	☆		
2833	ΤG		06/02/2021	Maintain a safe and secure environment across the organisation	12	16	16	\leftrightarrow	••••	6	X	38%	Y(Est)	SPC	☆				
2901	EM		06/05/2021	Delivery of Trust 5 year strategy	9	9	9	\leftrightarrow	••••	4	X	44%		SPC		☆ .	☆ ☆	: 🖈	☆
2904	ΤG		11/05/2021	Achieving financial balance at ICS level	16	20	20	\leftrightarrow	++ ^{**}	12	×	60%		Performance			☆		

5. BAF Tracker Risks Below Risk Appetite



BAF Tracker 13/08/2021

Produced by Anna Pearman, Risk Manager

9	La A L		Title	 May-21 	Jun-21	 Jul-21 	 tatus since last month 	 Long running Trend 	 Risk Appetite 	kisk Appetite achieved	% Risk Assurance againt risk appetite 	BAF with Datix action	Responsible Committee	 ▲ Safe 	 Effective 	Finance	 *eople Manag. & Cult. Responsive 	 Transformation
730	RH	01/04/2015	R&D strategic direction and recognition	6	6	6	\leftrightarrow		8		133%	Y	Q&R				☆	
858	AR	01/02/2016	Electronic Patient Record System - benefits (Linked to ID1787)	8	8	8	\leftrightarrow	····*··	12		150%	Y	SPC					☆
2338	AR	29/08/2019	EU exit	6	6	6	\leftrightarrow	•	16		267%	Y(EDs)	Board		☆	☆		
2532	JR	05/03/2020	COVID Pandemic	10	10	10	\leftrightarrow	· ····································	25		250%	Y(EDs)	Q&R	☆	☆	7	☆ ☆	
2854	EM	15/03/2021	ICS engagement	6	6	6	\leftrightarrow	••••	6		100%	Y(EDs)	SPC					*





BAF Committee Summary 13/08/2021

Q	 Exec 	 Opened 	Title	 May-21 	 Jun-21 	Jul-21	 tatus since last month 	 Long running Trend 	 Risk Appetite 	Risk Appetite achieved	% Risk Assurance againt risk appetite 	BAF with Datix action	 S01 	 ▲ SO2 	 SO3 	 \$04 \$05 	 SO6 		Responsible Committee	A Safe	 Effective Einance 	 Finance Poorlo Manage & Cult 	 eopre iviariag, « curc. Responsive 	 Iransformation
742	MS	30/01/2015	Failure to meet safer staffing (NICE guidance and NQB)	12	12	12	\leftrightarrow	•••••	6	×	50% Y		★	★	★	*	*	Q&R		★				٦.
1929	OM	23/07/2018	Low levels of Staff Engagement	12	12	12	\leftrightarrow	·····,	4	×	33% Y	(HR)	★		★		★	Q&R				*	*	
675	MS	11/06/2014	Failure to protect patient from harm from hospital aquired infections	10	10	10	\leftrightarrow	••••••	5	×	50% Y	•	★					Q&R		★				
2532	JR	05/03/2020	COVID Pandemic	10	10	10	\leftrightarrow	······	25		250% Y	(EDs)	★		★		*	Q&R		☆	★	*	t 🖈	
730	RH	01/04/2015	R&D strategic direction and recognition	6	6	6	\leftrightarrow	•••••	8		133% Y					*		Q&R					*	

Trust Objectives 2021/2022 Key

- 1 Deliver clinical excellence
- 2 Grow pathways with partners
- 3 Offer positive staff experience
- 4 Share and educate
- 5 Research and innovate
- 6 Achieve sustainability

6. Performance Committee Risks



BAF Committee Summary 13/08/2021

e	Exec	▲ Opened	Title	 May-21 	Jun-21	 Jul-21 	 Iatus since last month 	 Long running Trend 	 Risk Appetite 	Risk Appetite achieved	% Risk Assurance againtrisk appetite	BAF with Datix action	▲ S01	 ▲ SO2 	SO3	 SO5 	 SO6 	Responsible Committee	 Safe 	 Effective 	Finance	 People Manag. & Cuit. Responsive 	 Transformation
2904	TG	11/05/2021	Achieving financial balance at ICS level	16	20	20	\leftrightarrow	····	12	×	60%			★			★	Performance			★		
678	EM	11/06/2014	Waiting list management	16	16	16	\leftrightarrow	•••••	12	×	75%	Y	*					Performance				*	
841	EM	01/02/2016	Delivery of Efficiency Challenges - CIP Board approved	16	16	16	\leftrightarrow	••••	8	×	50%	Y					\star	Performance		★			
1021	AR	17/02/2016	Potential for cyber breach and data loss	16	16	16	\leftrightarrow	·····	3	×	19%	Y	*				*	Performance	\star				*
2829	TG	23/02/2021	Achieving financial balance	16	16	16	\leftrightarrow		8	×	50%	Y(F)					★	Performance			*		
1853	OM	27/04/2018	Staff turnover in excess of our target level	10	15	15	\leftrightarrow	······	8	×	53%	Y	*		*		*	Performance			7	k	
1854	OM	27/04/2018	Unable to recruit number of staff with the required skills/experience	10	10	10	\leftrightarrow	·····\	8	×	80%	Y	*		★		★	Performance	★		7	k	

Trust Objectives 2021/2022 Key

- 1 Deliver clinical excellence
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- 5 Research and innovate
- 6 Achieve sustainability

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BAF Committee Summary 13/08/2021

6. Strategic Projects Committee Risks

9	Exec	Opened	Title	May-21	Inn-21	Jul-21		tatus since last month Long running Trend	Risk Appetite	Risk Appetite achieved	Risk Assurance againtrisk appetite	BAF with Datix action	plan SO1	502 502	503	4 SO4	505 202	000	Responsible Committee	Safe	Effective	Finance	eople Manag. & Cult. Responsive	Transformation
		•		· ·		•		÷	· ·	· ·	*			· •		× .	• I `		T ▼	Ť		× .	<u> </u>	
2833	TG	06/02/2021	Maintain a safe and secure environment across the organisation	12	1	6 16	6 ←	→ ·····*	6	×	38%	Y(Est)	*					SPC		\bigstar				
2901	EM	06/05/2021	Delivery of Trust 5 year strategy	9		9 9	€ €	→	4	×	44%		*	*	\star	* 7	k 🖈	SPC			★	* 7	* *	: 🖈
858	AR	01/02/2016	Electronic Patient Record System - benefits (Linked to ID1787)	8		8 8	3 🗲	→	12	V	150%	Y	*	*	*			SPC						*
2854	EM	15/03/2021	ICS engagement	6		6 6	6 ←	→	6		100%	Y(EDs	5) 📩	: 🖈		★		SPC						*

Trust Objectives 2021/2022 Key

1 Deliver clinical excellence

2 Grow pathways with partners

3 Offer positive staff experience

4 Share and educate

5 Research and innovate

6 Achieve sustainability