

Board Assurance Framework

November 2022



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1. Executive summary

Purpose: The Board Assurance Framework (BAF) forms a part of the overall risk management and assurance process of the Trust and allows the Board to maintain oversight of the principal risks to delivery of the Trust's strategic objectives. All BAF risks are mapped to the Trust's strategic objectives and reporting is managed through the DATIX system and escalated through the relevant Trust Committee structures.

The BAF tracker report includes the Residual Risk Rating (RRR) and long-term trend for each BAF risk showing risks above Risk Appetite and within Appetite. Risks are mapped to the CQC Key Lines of Enquiry (KLOEs). All BAF risks are assigned to a Board Committee and Committee reports include further detail on controls and assurance for each risk.

Headlines: Sixteen risks have a Residual Risk Rating above Target.

New BAF Risks: None

Other updates:

BAF 3261 Industrial Action: RRR 16 (C4xL4): The RCN has a mandate for strike action at the Trust. We have set up an Industrial Action Task Force to mitigate and protect services and are liaising with TU representatives. Guidance has been developed for managers and staff. Business continuity plans are under review.

BAF 3223: Productivity: RRR 16 (C4xL4). Theatre recovery plans continue to with overarching themes (staffing, and culture and productivity) and four areas of focus (organisational development support, roster and workforce planning, comms/project support and optimisation). A recovery trajectory has been developed which requires 4.5 theatres to be running by end of January and detailed actions are being taken to deliver this. Thereafter, additional work is being undertaken to accelerate recovery further.

BAF 675: Health Care Acquired Infections: RRR 16 (C4xL4). Surgical Site Infection rates for inpatients and readmitted patients has decreased but there remains a concern in respect to overall SSI rate and our actions continue to address this.

Royal Papworth Hospital

BAF 1854: Recruitment: RRR16 (C4xL4) There is good joint working in place at the Trust and with the ICS supply group. We have put a plan in place to mitigate the impact of the health clearance backlog. We are also tendering for a new electronic recruitment system with implementation by the end of 22/23.

Principal Risks (PR) The Board has agreed the following principal risks to delivery of its strategic objectives which underpin the delivery of outstanding, safe and high-quality care:

PR1 Workforce: Failure to maintain a committed and skilled workforce in adequate numbers to support delivery of high-quality care, through staff that are aligned to our shared values, behaviours and purpose.

PR2 Productivity: Failure to achieve sufficient patient throughput to support timely and equitable access to care, and achieve financial stability, through optimising the productivity of our people and facilities.

PR3 Finances: Failure to deliver our financial plan on a sustainable basis addressing the underlying structural deficit and our contribution to the wider system through rigorous financial management and an effective response to uncertainties in the future mechanisms for commissioning and innovation in specialised services.

PR4 Cyber security and data loss: Failure to ensure that our services are as resilient as possible to ever present and escalating Cyber-attacks through the application of up-to-date cyber security controls, training, surveillance and early warning of potential threats, applying systems and management practices that ensure residual risks are mitigated appropriately.

Recommendation

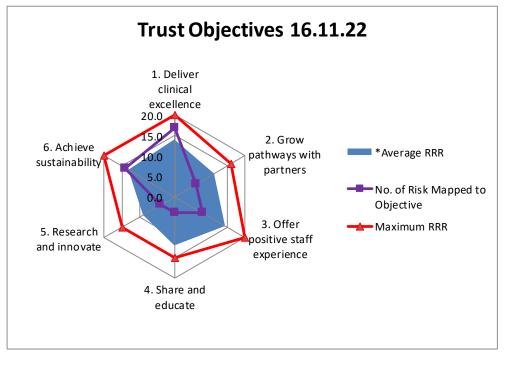
The Board is requested to note the BAF report for November 2022.

2. Risks Mapped to Strategic Objectives



Vo. of Risk Mapped Maximum RRR Minimum RRR * Average RRR Risks Opened Closed to Objective Trust Objective 2022/23 1. Deliver clinical excellence 17 14.0 20 6 11.2 16 6 2. Grow pathways with partners 6 20 6 3. Offer positive staff experience 8 14.4 15 9 4. Share and educate 12.0 4 15 5. Research and innovate 4 9.0 6 20 6 14 13.1 Achieve sustainability

* Average for risks included in current tracker report



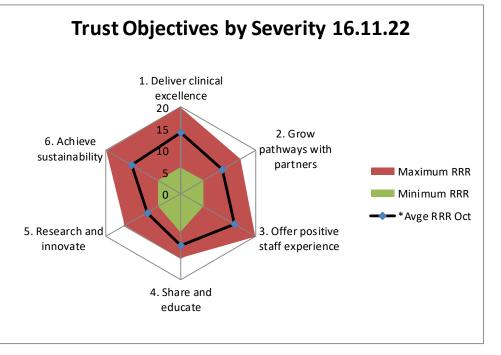
3. Strategic Objectives by Severity of RRR



NHS Foundation Trust

| Trust Objective 2022/23 | *Avge RRR Sept | *Avge RRR Oct | Maximum RRR | Minimum RRR | change in Avge RRR |
|------------------------------------|----------------|---------------|-------------|-------------|-----------------------|
| 1. Deliver clinical excellence | 14.2 | 14.0 | 20 | 6 | |
| 2. Grow pathways with partners | 11.8 | 11.2 | 16 | 6 | |
| 3. Offer positive staff experience | 14.4 | 14.4 | 20 | 6 | 0 |
| 4. Share and educate | 12.0 | 12.0 | 15 | 9 | 0 |
| 5. Research and innovate | 9.8 | 9.0 | 15 | 6 | • |
| 6. Achieve sustainability | 13.4 | 13.1 | 20 | 6 | |

* Average for risks included in current tracker report







BAF Tracker: Committee Update 16/11/2022

| <u>e</u> | ** | Opened | Title | A Aug-22 | Sep-22 | Oct-22 | Status since last month | Long running Trend (full data columns AS onwards) | Target Risk Rating | % RRR achieved | Risk Target achieved | Risk Appetite | s01 | SO2 | ≤ SO3 | ▲ S04 | SO5 | | ▲ Safe | Effective | Finance People Manag. & Cult. | Responsive Transformation | |
|----------|----|------------|---|----------|--------|----------------------------|-------------------------|--|--------------------|----------------|----------------------|-----------------------------------|------------|------------|---------------------------|------------|--------------|-------------|---------------|-------------------------------|--|--|---|
| | MS | | Failure to protect patient from harm from hospital aquired infections | 16 | 6 16 | 16 | \leftrightarrow | | 6 | 38% | × | 4 | \bigstar | | | | | Q&R | \Rightarrow | | | | |
| 678 | AB | | Waiting list management | 20 | 20 | 20 | \leftrightarrow | ***** | 8 | 40% | × | 8 | \bigstar | | | | | Performance | | | | \bigstar | |
| 742 | MS | 30/01/2015 | Failure to meet safer staffing (NICE guidance and NQB) | 12 | 2 12 | 12 | \leftrightarrow | •••••• | 8 | 67% | × | 6 | \bigstar | \bigstar | \bigstar | \bigstar | | Q&R | \bigstar | | | | |
| 858 | AR | 01/02/2016 | Lorenzo Optimisation Electronic Patient Record System - benefits | 16 | 6 16 | 16 | ¢ | | 6 | 38% | × | 6 | \bigstar | ☆ | \bigstar | | | SPC | | | | | 5 |
| 1021 | AR | 17/02/2016 | Potential for cyber breach and data loss | 16 | 6 16 | 16 | ¢ | ····· | 9 | 56% | × | 9 | ☆ | | | | - | Performance | × | | | \bigstar | 5 |
| 1853 | ОМ | 27/04/2018 | Staff turnover in excess of our target level | 20 | 20 | 20 | \leftrightarrow | ····· | 9 | 45% | × | 6 | ≯ | | ≯ | | | Performance | | | $\stackrel{\star}{\sim}$ | · | |
| 1854 | OM | 27/04/2018 | Unable to recruit number of staff with the required skills/experience | 16 | 6 16 | 16 | \leftrightarrow | ****** | 9 | 56% | × | 6 | ≯ | | ≯ | | | Performance | \bigstar | | \bigstar | · | |
| 1929 | OM | 23/07/2018 | Low levels of Staff Engagement | 20 | 20 | 20 | ¢ | | 8 | 40% | × | 6 | \bigstar | | ≯ | | | 🖕 Q&R | | | $\stackrel{\scriptstyle \star}{}$ | • | |
| 2833 | TG | 06/02/2021 | Maintaining safe and secure environment across the organisation | 16 | 6 16 | 12 | \downarrow | ו•••• | 8 | 67% | × | 6 | ≯ | | | | | SPC | \bigstar | | | | |
| 2901 | AB | 06/05/2021 | Delivery of Trust 5 year strategy | ç | 9 | 9 | \leftrightarrow | | 6 | 67% | × | 6 | ≯ | ≯ | ≯ | ★ . | ☆ . | SPC | | * 7 | ☆ ☆ | \star | 5 |
| 2985 | TG | 18/08/2021 | Key Supplier Risk | 10 | 10 | 10 | \leftrightarrow | | 6 | 60% | × | 8 | ≯ | | | | | Performance | | ☆ | | \bigstar | |
| 3009 | TG | 27/08/2021 | Continuity of supply of consumable or services failure | 12 | 2 12 | 12 | \leftrightarrow | ++++ | 6 | 50% | × | 6 | ≯ | | | | | Performance | \bigstar | * 7 | ~ | \bigstar | |
| 3040 | | | M.Abscessus | 15 | 5 15 | 15 | \leftrightarrow | ••••• | 10 | 67% | × | 10 | ☆ | | | \bigstar | ☆ · | Q&R | \uparrow | | | | 1 |
| 3074 | TG | 16/11/2021 | NHS Reforms & ICS strategic risk | 12 | 2 12 | 12 | ¢ | ••••• | 8 | 67% | × | 8 | | ≯ | | ☆ | | Performance | | * 7 | ~ | \star | 5 |
| 3223 | AB | 22/07/2022 | Activity recovery and productivity | 16 | 5 16 | 16 | \leftrightarrow | | 8 | 50% | × | 4 | ☆ | | | | | Performance | \uparrow | \bigstar | ~ | ☆ | 1 |
| 3261 | OM | 09/09/2022 | Industrial Action | 15 | 5 16 | 16 | ↔ | | 12 | 75% | × | 6 | \bigstar | | \bigstar | | | Performance | | \bigstar | \Rightarrow | \mathbf{x} | |

5. BAF Tracker Risks Below Target



BAF Tracker: Committee Update 16/11/2022

| • | Exec | Opened | μĘ | A Aug-22 | Sep-22 | Oct-22 | Status since last month | Long running Trend (full data columns AS onwards) | Target Risk Rating | % RRR achieved | Risk Target achieved | Risk / | | | | SO4 | | SO6 Responsible Committee in addition to the Board | Safe | Effective | Finance | People Manag. & cult. Responsive | Transformation |
|------|------|------------|---|----------|----------------------------|----------------------------|-------------------------|--|--------------------|----------------|----------------------|--------|------------|------------|---|-----|--------------|---|--------------------------|-------------------------------|------------|---|------------------------------------|
| 730 | IS | 01/04/2015 | R&D strategic direction and recognition | 9 | 9 | 6 | + | ····· | 6 | 100% | $\mathbf{\nabla}$ | 8 | | | | | \mathbf{x} | Q&R | | | | \star | |
| 2532 | MS | 05/03/2020 | COVID Pandemic | 6 | 6 | 6 | ¢ | | 6 | 100% | \checkmark | 10 | \bigstar | | ☆ | | | 🚖 Q&R | ≯ | \bigstar | 1 | ≿ ☆ | |
| 2829 | TG | 23/02/2021 | Achieving financial balance | 8 | 8 | 8 | ↔ | | 8 | 100% | \checkmark | 8 | | | | | | rerformance | | | ☆ | | |
| 2904 | TG | 11/05/2021 | Achieving financial balance at ICS level | 16 | 16 | 12 | + | ····· | 12 | 100% | \checkmark | 12 | | \bigstar | | | | rerformance | | | ☆ | | |
| 3008 | TG | 27/08/2021 | Clinical Research Facility Core Grant Funding | 6 | 6 | 6 | ¢ | +++++++++++++++++++++++++++++++++++++++ | 6 | 100% | \checkmark | 9 | \bigstar | ☆ | | | ☆ | 🚖 SPC | | | \bigstar | | \bigstar |