

# **Board Assurance Framework**

May 2023





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### 1. Executive summary

**Purpose:** The Board Assurance Framework (BAF) forms a part of the overall risk management and assurance process of the Trust and allows the Board to maintain oversight of the principal risks to delivery of the Trust's strategic objectives. All BAF risks are mapped to the Trust's strategic objectives and reporting is managed through the DATIX system and escalated through the relevant Trust Committee structures.

The BAF tracker report includes the Residual Risk Rating (RRR) and long-term trend for each BAF risk showing risks above Risk Appetite and within Appetite. Risks are mapped to the CQC Key Lines of Enquiry (KLOEs). All BAF risks are assigned to a Board Committee and Committee reports include further detail on controls and assurance for each risk.

**Headlines:** Fourteen risks have a Residual Risk Rating above Target.

New/Closed BAF Risks: None.

#### Other updates:

**BAF 858:** Electronic Patient Record System: RRR 16 (C4xL4): Risk increased following committee reviews. Work continues on system review and timelines.

**BAF 1929:** Staff Engagement: RRR 20 (C4xL5): This risk remains escalated. Work programmes continue to address this through our CCL programme, and our transformation programmes have staff engagement and wellbeing as part of their core workstreams and success criteria.

**BAF 3621:** Industrial Action: RRR 20 (C4xL5): We have seen the implementation of the AfC pay award. However, this remains an extreme risk reflecting the BMA mandate for strike action for junior doctors, and the ballot of consultant staff. There is therefore a continued risk of impact on delivery of patient services.

**BAF 3223:** Activity recovery and productivity: RRR 16 (C4xL4) We have established an oversight structure for the STA division which aligns to the performance oversight policy. This will enhance the oversight of recovery for the waiting list recovery and RTT. The programmes in place report to the Performance Committee on a monthly basis.



**BAF 2904:** ICS Financial balance: TRR and RRR reduced to 12 (C4xL3) reflecting the submission of a balanced budget for 2023/24.

**Principal Risks (PR)** The Board has agreed the following principal risks to delivery of its strategic objectives which underpin the delivery of outstanding, safe and high-quality care:

**PR1 Workforce:** Failure to maintain an engaged and skilled workforce in adequate numbers to support delivery of high-quality care and drive innovation, through staff that are well supported and aligned to our shared values, behaviours and purpose.

**PR2 Productivity:** Failure to achieve sufficient patient throughput to support timely and equitable access to care, and achieve financial stability, through optimising the productivity of our people and facilities.

**PR3 Finances:** Failure to deliver our financial plan on a sustainable basis and deliver our contribution to the wider system through rigorous financial management and an effective response to uncertainties in the future mechanisms for commissioning and innovation in specialised services.

**PR4 Cyber security and data loss:** Failure to prioritise cyber resilience through the implementation of up-to-date cyber security controls, training, surveillance, risk management, business continuity and recovery planning increases the risk of a major cyber event causing data loss, key system failure, and prolonged disruption to services.

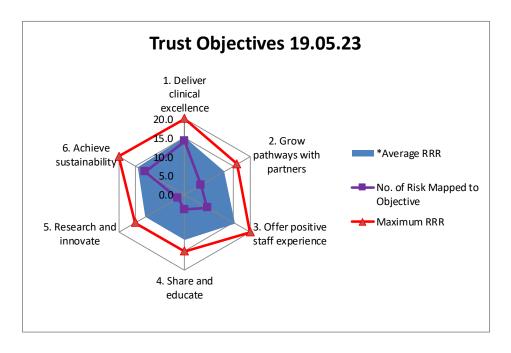
#### Recommendation

The Board is requested to note the BAF report for May 2023.

# 2. Risks Mapped to Strategic Objectives



Trust Objective 2022/23	No. of Risk Mapped to Objective	*Average RRR	Maximum RRR	Minimum RRR	Risks Opened	Risks Closed
1. Deliver clinical excellence	14	15.0	20	9		
2. Grow pathways with partners	5	12.2	16	9		
3. Offer positive staff experience	7	15.4	20	9		
4. Share and educate	4	12.0	15	9		
5. Research and innovate	2	12.0	15	9		
6. Achieve sustainability	12	14.3	20	8		



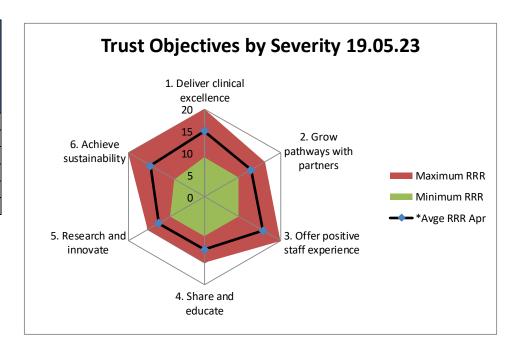
<sup>\*</sup> Average for risks included in current tracker report

### 3. Strategic Objectives by Severity of RRR



Trust Objective 2022/23	*Avge RRR Mar	*Avge RRR Apr	Maximum RRR	Minimum RRR	change in Avge RRR
1. Deliver clinical excellence	14.7	15.0	20	9	
2. Grow pathways with partners	12.2	12.2	16	9	
3. Offer positive staff experience	14.9	15.4	20	9	
4. Share and educate	12.0	12.0	15	9	0
5. Research and innovate	12.0	12.0	15	9	
6. Achieve sustainability	14.6	14.3	20	8	

<sup>\*</sup> Average for risks included in current tracker report



# 4. BAF Tracker Risks Above Target



BAF Tracker: Board Update 25/05/23

QI	Exec	Opened	Title	Feb-23	◆ Mar-23	Apr-23 Status since last month	ong running Trend (full data columns AS onwards)	Target Risk Rating	% RRR achieved	Risk Target achieved	Risk Appetite	501	\$02	503	505		Responsible Committee in addition to the Board	4 Safe	Effective Einance	People Manag. & Cult.	Responsive Transformation
675	MS	11/06/2014	Failure to protect patient from harm from hospital aquired infections	16	16	16 ↔		6	38%	×	4	*					Q&R	☆			
678	НМ	11/06/2014	Waiting list management	20	20	20 ↔		8	40%	×	8	*					Performance				☆
742	MS	30/01/2015	Failure to meet safer staffing (NICE guidance and NQB)			12 ↔		8	67%	×	6	*	☆ .	7	7	*	Q&R	☆			
858	AR	01/02/2016	Electronic Patient Record System	_	12	16 1		6	38%		6	$\Rightarrow$	☆ .	k			SPC				*
1021	AR	17/02/2016	Potential for cyber breach and data loss	16	16	16 ↔		9	56%	×	9	$\Rightarrow$				$\Rightarrow$	Performance	☆			*
1853	OM	27/04/2018	Staff turnover in excess of our target level	20	15	15 ↔		9	60%	×	6	$\Rightarrow$				$\Rightarrow$	Workforce			$\Rightarrow$	
1854	ОМ	27/04/2018	Unable to recruit number of staff with the required skills/experience	16	16	16 ↔		9	56%	×	6	$\Rightarrow$				$\Rightarrow$	Workforce	☆		$\Rightarrow$	$\Box$
1929	OM		Low levels of Staff Engagement	20	20	20 ↔		8	40%	×	6	$\Rightarrow$	,	<b>★</b>		¥	Workforce			$\Rightarrow$	
2901	НМ	06/05/2021	Delivery of Trust 5 year strategy	9	9	9 ↔		6	67%	×	6	$\Rightarrow$	★.	* 1	7 🖈	*	SPC		<b>☆</b> ★	₹ 7	$\star \star$
2985	TG	18/08/2021	Key Supplier Risk	10	10	10 ↔		6	60%	×		$\Rightarrow$					Performance		$\Rightarrow$		$\Rightarrow$
3040	MS	29/09/2021	M.Abscessus	15	15	15 ↔	<del></del>	10	67%		10	$\Rightarrow$		7	7 7	*	Q&R	$\Rightarrow$			
3074		16/11/2021	NHS Reforms & ICS strategic risk	12	12	12 ↔		8	67%	×	8		$\Rightarrow$	7	7	$\Rightarrow$	Performance		* 1	7	$\Rightarrow \Rightarrow$
3223	НМ	22/07/2022	Activity recovery and productivity	16	16	16 ↔		8	50%	×	4	$\Rightarrow$				$\Rightarrow$	Performance	$\Rightarrow$	* 1	7	$\Rightarrow$
3261	ОМ	09/09/2022	Industrial Action	20	20	20 ↔		12	60%	×	6	$\Rightarrow$	•	<b>*</b>		$\Rightarrow$	Performance		$\Rightarrow$	$\Rightarrow$	$\Rightarrow$

# 5. BAF Tracker Risks Below Target



BAF Tracker: Board Update 25/05/23

Q	Exec	Opened	Title	Feb-23	Mar-23	Apr-23	Status since last month	ong running Trend (full data columns AS onwards)	Target Risk Rating	% RRR achieved	Risk Target achieved	Risk Appetite	501	502	503	504	505	908	Responsible Committee in addition to the Board		Sate	Finance	People Manag. & Cult.	Responsive	Transformation
~	~	▼		7 7	~	▼	▼	2 ▼	~	_		_	_	_	~	*	~	~		<b>v</b>	▼ .	7 7		~	~
2829	TG	23/02/2021	Achieving financial balance	8	8	8 4	$\leftrightarrow$		8	100%	$\overline{\mathbf{V}}$	8						* I	Performance			*		'	
2904	TG	11/05/2021	Achieving financial balance at ICS level	12	16	12	$\downarrow$		12	100%	$\overline{\mathbf{V}}$	12		$\Rightarrow$				<b>☆</b> I	Performance			*			П
3009	TG		Continuity of supply of consumable or services failure	9	9	9 .	$\leftrightarrow$	\	9	100%	$\overline{\mathbf{A}}$	6	$\Rightarrow$					F	Performance	7	4	7		$\Rightarrow$	