

Board Assurance Framework

June 2023



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1. Executive summary

Purpose: The Board Assurance Framework (BAF) forms a part of the overall risk management and assurance process of the Trust and allows the Board to maintain oversight of the principal risks to delivery of the Trust's strategic objectives. All BAF risks are mapped to the Trust's strategic objectives and reporting is managed through the DATIX system and escalated through the relevant Trust Committee structures.

The BAF tracker report includes the Residual Risk Rating (RRR) and long-term trend for each BAF risk showing risks above Risk Appetite and within Appetite. Risks are mapped to the CQC Key Lines of Enquiry (KLOEs). All BAF risks are assigned to a Board Committee and Committee reports include further detail on controls and assurance for each risk.

Headlines: Fifteen risks have a Residual Risk Rating above Target.

New/Closed BAF Risks: None.

Other updates:

BAF 3621: Industrial Action: RRR 20 (C4xL5): This remains extreme reflecting the forthcoming strike action by the BMA junior doctors and consultant staff. We have plans to manage and mitigate this but there will be a significant impact on delivery of our services as a result of the planned action.

BAF 3223: Activity recovery and productivity: RRR 16 (C4xL4) We have an oversight structure for the STA division which aligns to the performance oversight policy. However, the impact of industrial action will affect recovery and productivity.

BAF 3009: Continuity of supply or service failure: RRR increased to 12 (C4xL3) in light of challenges in over recent months. Overall residual risk remains high. Ongoing position being monitored, and procurement are pro-actively working and considering strategies to manage supply. Procurement are also working with Directorate leads to ensure BCPs are robust to manage supply chain challenges.

BAF 2904: ICS Financial balance: RRR 12 (C4xL3): The rating for this risk is to be reviewed given increased concerns about the ICS financial position.

BAF 858: Electronic Patient Record System: RRR 16 (C4xL4): Work continues on system finances, product review and timelines.

Principal Risks (PR) The Board has agreed the following principal risks to delivery of its strategic objectives which underpin the delivery of outstanding, safe and high-quality care:

PR1 Workforce: Failure to maintain an engaged and skilled workforce in adequate numbers to support delivery of high-quality care and drive innovation, through staff that are well supported and aligned to our shared values, behaviours and purpose.

PR2 Productivity: Failure to achieve sufficient patient throughput to support timely and equitable access to care, and achieve financial stability, through optimising the productivity of our people and facilities.

PR3 Finances: Failure to deliver our financial plan on a sustainable basis and deliver our contribution to the wider system through rigorous financial management and an effective response to uncertainties in the future mechanisms for commissioning and innovation in specialised services.

PR4 Cyber security and data loss: Failure to prioritise cyber resilience through the implementation of up-to-date cyber security controls, training, surveillance, risk management, business continuity and recovery planning increases the risk of a major cyber event causing data loss, key system failure, and prolonged disruption to services.

Recommendation

The Board is requested to note the BAF report for June 2023.

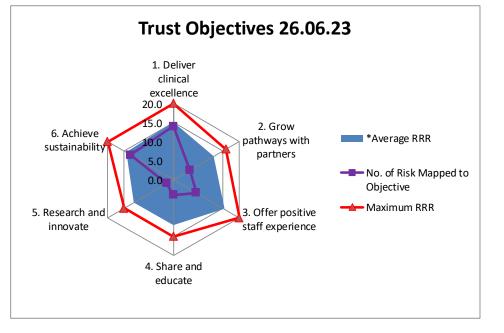


2. Risks Mapped to Strategic Objectives



| Trust Objective 2023/24 | No. of Risk Mapped to Objective | * Average RRR | Maximum RRR | Minimum RRR | Risks Opened | Risks Closed |
|------------------------------------|------------------------------------|---------------|-------------|-------------|--------------|--------------|
| 1. Deliver clinical excellence | 14 | 15.2 | 20 | 9 | | |
| 2. Grow pathways with partners | 5 | 12.2 | 16 | 9 | | |
| 3. Offer positive staff experience | 7 | 15.4 | 20 | 9 | | |
| 4. Share and educate | 4 | 12.0 | 15 | 9 | | |
| 5. Research and innovate | 2 | 12.0 | 15 | 9 | | |
| 6. Achieve sustainability | 13 | 14.4 | 20 | 8 | | |

* Average for risks included in current tracker report

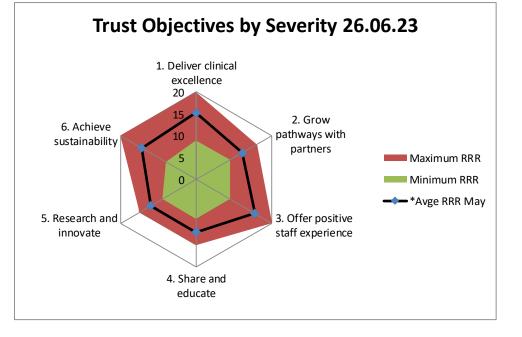


3. Strategic Objectives by Severity of RRR



change in Avge RRR *Avge RRR May *Avge RRR Apr Maximum **R**RR Minimum RRR Trust Objective 2023/24 1. Deliver clinical excellence 15.0 15.2 20 9 12.2 12.2 16 2. Grow pathways with partners 9 \bigcirc 3. Offer positive staff experience 15.4 15.4 20 9 12.0 15 9 4. Share and educate 12.0 5. Research and innovate 12.0 12.0 15 9 20 6. Achieve sustainability 14.4 14.4 8

* Average for risks included in current tracker report







BAF Tracker: Committee Update 26/06/23

| Q | Exec | Opened | Ite | Mar 23 | Apr-23 May-23 | Status since last month | ong running Trend (full data columns AS onwards) | Target Risk Rating | % RRR achieved | Risk Target achieved | Risk Appetite | | \$03 | | SO5 | SOB Responsible Committee in addition to the Board | | Effective | Finance People Manag. & Cult. | Responsive Transformation |
|------|------|------------|---|--------|------------------|--------------------------------------|---|--------------------|----------------|----------------------|---------------|----------|------------------------|---|-----|--|-----|-----------|----------------------------------|------------------------------|
| 675 | MS | 11/06/2014 | Failure to protect patient from harm from hospital aquired infections | · · | | | × | ▼ | 38% | T, X | | ▼ ▼ | • | • | · · | ✓ Q&R | · · | | * * | ~ ~ |
| | HM | 11/06/2014 | Waiting list management | 20 | 20 20 | $\leftrightarrow \\ \leftrightarrow$ | | 8 | 40% | X | 4 1 | <u>_</u> | | | | Performance | × | - | _ | |
| | MS | 30/01/2015 | Failure to meet safer staffing (NICE guidance and NQB) | | 12 12 | | | 8 | 67% | × | 6 4 | | * | * | | Q&R | * | <u> </u> | _ | |
| | AR | 01/02/2016 | Electronic Patient Record System | 12 | 16 16 | \leftrightarrow | | 6 | 38% | X | 6 4 | | | | | SPC | | | <u>-</u> | - |
| 1021 | | 17/02/2016 | Potential for cyber breach and data loss | 16 | 16 16 | \leftrightarrow | | 9 | 56% | × | 0 / 0 / | | | | | Performance | - | | • | |
| 1853 | | 27/04/2018 | Staff turnover in excess of our target level | 15 | 15 15 | \leftrightarrow | | 9 | 60% | × | 6 4 | 2 | ☆ | | - | Workforce | | + | - | |
| 1854 | | 27/04/2018 | Unable to recruit number of staff with the required skills/experience | 16 | 16 16 | \leftrightarrow | | 9 | 56% | × | 6 4 | 2 | | | | Workforce | * | | - | |
| 1929 | 1 | 23/07/2018 | Low levels of Staff Engagement | 20 | 20 20 | \leftrightarrow | | 8 | 40% | × | 6 7 | 2 | | | - | Workforce | | | - | |
| | НМ | 06/05/2021 | Delivery of Trust 5 year strategy | 9 | 9 9 | \leftrightarrow | | 6 | 67% | × | 6 1 | | $\mathbf{\hat{\star}}$ | ★ | * - | SPC | | * 1 | ► 🔆 | * |
| | TG | 18/08/2021 | Key Supplier Risk | 10 | 10 10 | \leftrightarrow | | 6 | 60% | × | 8 1 | | | | | Performance | | € | | |
| | TG | 27/08/2021 | Continuity of supply of consumable or services failure | 9 | 9 12 | Ť | | 9 | 75% | × | 6 7 | | | | | Performance | | 1 | 2 | |
| - | MS | 29/09/2021 | M.Abscessus | 15 | 15 15 | \leftrightarrow | | 10 | 67% | × | 10 1 | k l | | ☆ | | 👆 Q&R | | | | |
| 3074 | TG | 16/11/2021 | NHS Reforms & ICS strategic risk | 12 | 12 12 | \leftrightarrow | · · · · · · · · · · · · · · · · · · · | 8 | 67% | × | 8 | | | | | Performance | | * 1 | 2 | ** |
| 3223 | | 22/07/2022 | Activity recovery and productivity | 16 | 16 16 | \leftrightarrow | | 8 | 50% | × | 4 7 | | | | 1 | Performance | | * 7 | 2 | |
| 3261 | ОМ | 09/09/2022 | Industrial Action | 20 | 20 20 | \leftrightarrow | | 12 | 60% | × | 6 7 | ₹ | ☆ | | 1 | Performance | | ☆ | ☆ | * |

5. BAF Tracker Risks Below Target



BAF Tracker: Committee Update 26/06/23

| ٩ | Exec | Opened | Title | Mar 23 | Apr-23 Mav-23 | Status since last month | Long running Trend (full data columns AS onwards) | Target Risk Rating | % RRR achieved | Risk Target achieved | Risk Appetite | • S01 | • S02 | \$03 | 4 SO4 | \$05 | SO6 | Responsible Committee in addition to the Board | • | A Safe | Enective Finance | People Manag. & Cult. | Responsive Transformation |
|--------|------|------------|--|----------------------------|------------------|-------------------------|--|--|----------------|----------------------|-----------------------------------|-------|---------|--------------------------|-------|--------------------------|--------------|---|---|--------|---|---|--|
| 2829 T | G | 23/02/2021 | Achieving financial balance | 8 | 8 | 8 ↔ | | 8 | 100% | \checkmark | 8 | | | | | | \mathbf{x} | Performance | | | ☆ | | |
| 2904 T | G | 11/05/2021 | Achieving financial balance at ICS level | 16 | 12 1 | 2 ↔ | | 12 | 100% | J | 12 | | \star | | | | ☆ | Performance | | | \bigstar | | |