

## Agenda item 2ci

Report to:	Trust Board	4 <sup>th</sup> October 2018				
Report from:	Chief Operating Officer					
Principal Objective/Strategy:	RTT Recovery					
Title:	RTT Recovery Update					
Board Assurance Framework Entries:	FSRA BAF (Unable to maintain financial, operational and clinical sustainability)					
Regulatory Requirement:	Regulator Licensing and Regulator Requirements					
Equality Considerations:	Equality has been considered but none believed to apply					
Key Risks:	Performance Delivery.					
For:	Information					

#### 1. Purpose

Following failure of the RTT Remedial Action Plan in May 2018, the Trust moved RTT recovery into escalation with trice weekly meetings to identify and oversee delivery of recovery actions. The purpose of this paper is to update the Board on progress towards recovery.

#### 2. Background

To support recovery of the Trust's RTT performance an IMAS accredited Consultant was engaged to work with the operational teams to undertake a diagnostic piece of work to understand why the recovery plans had not succeeded and also to support the development of a new plan and forecast for achieving a sustainable recovery. This analysis was presented to the Committee last month and identified no new issues for the Trust to address but rather described at higher level of granularity the issues that the Trust needs to address in order to achieve recovery of this standard.

In development of the recovery trajectory for Cardiology and Cardiac Surgery, the focus has been placed on the two elements of performance that directly impact on patient outcomes and experience, i.e., reduction in the number of breaches of the waiting list standard and reduction of the total size of the waiting list, rather than the calculation of the RTT percentage itself. This reflects the national focus on these two elements. This approach allows the operational team to focus on what makes a difference to our patients rather than try to manage recovery against a calculation where the numerator and denominator are not affected by the recovery actions in a consistent way.

#### 3. Recovery Trajectories

The glide paths to recovery are as follows:

CARDIOLOGY PLAN	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Pathways:	1410	1380	1350	1330	1330	1330	1320	1320
Breaches:	255	235	211	190	173	152	133	105
Breach reduction	18	20	24	22	17	21	19	20
Achievement	81.91%	82.96%	84.34%	85.74%	87.02%	88.59%	89.93%	92.05%
SURGERY PLAN	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Pathways:	745	735	720	700	700	680	680	670
Breaches:	224	210	194	177	165	149	135	120
Breach reduction	0	14	16	16	13	16	14	15
Achievement	69.93%	71.45%	73.11%	74.67%	76.49%	78.09%	80.17%	82.09%
TOTAL	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Pathways:	3609	3465	3420	3380	3380	3360	3350	3340
Breaches:	524	485	445	407	378	341	308	265
Breach reduction	18	34	40	38	30	36	33	35
Achievement	85.48%	85.99%	86.98%	87.95%	88.83%	89.85%	90.80%	92.06%

It has been recognised through the diagnostic piece of work undertaken by the Recovery Consultant that it is not possible to recover Cardiac Surgery to the standard of 92% until capacity is materially increased. This is expected to be achieved once the hospital moves into its new facilities with an additional theatre.

It should also be noted that the Cardiology trajectory has been developed as on a bottom up approach, with recovery built on quantifiable interventions that the Operations team are taking. Because it is not possible to accurately quantify the impact of key Cardiac Surgery recovery actions the reverse approach has been taken for this trajectory. The Cardiac Surgery trajectory therefore describes the breach and waiting list reduction needed to take performance to 82% by March 2019.

### 4. Performance against Trajectory

August performance was finalised and submitted on the 19<sup>th</sup> September and can be summarised as follows:

	Cardiology	Surgery	Respiratory Medicine	Overall			
	Aug18 RAP						
Pathways: Plan per RAP	1410	745	1454	3609			
Pathways: Hinal August	1386	/49	1419	3554			
Varlance	-24	4	-35	-55			
Breaches: Plan per RAP	255	224	<b>\$</b>	524			
Breaches: Final August	236	232	42	510			
Varlance	-19	8	-3	-14			
Achievement: Plan per RAP %	\$1.91%	69.93%	96.91%	85.48%			
Achievement: Final August %	82.97%	69.03%	97.04%	85.65%			
Varlance	1.06%	-0.91%	0.14%	0.17%			

The Trust has achieved the planned reduction in breaches and waiting list size in Cardiology and as an aggregate position. Although the reduction in breaches for Cardiac Surgery underachieved by 8 breaches, an almost 2% positive movement in performance has been reported when compared to the previous five months.

### 5. Recommendation

# The Board of Directors is requested to note the following:

- The revised recovery trajectory for RTT performanceAugust reduction in breaches of the standard and total waiting list size.