

Board Assurance Framework

April 2019

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# 1. Executive summary



### **Purpose**

The Board Assurance Framework (BAF) forms a part of the overall risk management and assurance process of the Trust and allows the Board to maintain oversight of the principal risks to delivery of the Trust's strategic objectives. BAF risks are mapped to the Trust's strategic objectives and reporting is managed through the DATIX system and escalated through the relevant Trust Committee structures.

Action plans for BAF risks are reviewed on a monthly basis are captured within the Trusts' Datix reporting system.

Executive Directors review open BAF risks on a monthly basis and the BAF risks are brought to Trust Committees at each meeting. The BAF tracker which includes the long term trend for each BAF risk is attached at Appendix A (above Appetite) and B (within Appetite).

#### **Headlines**

- Twenty three BAF risks have a Residual Risk Rating above the Risk Appetite set by the Trust.
- BAF 1695 Insufficient workforce levels to meet staffing requirements of new RPH: has reduced from 16 to 12 (High) which brings this risk within risk appetite. This risk relates to the NPH project and our assessment of that staffing can support a safe hospital move.
- The new risk BAF 1021 Potential for cyber breach and data loss has now been mapped to strategic objectives SO 1.1 an SO 4.2 (and this offsets the improvement that would have otherwise been seen in SO 4.2).

The highest level of residual risks relate to delivery of financial objectives; delivery of the hospital move, and delivery of patient targets.

### **Key issues**

The April BAF tracker report reflects the month 12 position for 2018/19. There are limited movements in risk ratings reported in month however the agreement of the 2019/20 Operational Plan generates the consolidation of BAF risks which have been previously seen and approved at Committee and Board. Full details on closure of risks and & mapping to consolidated objectives were included in the FRSA report to the Performance Committee.

Risk mapping against 2019/20 Strategic Objectives will be included in Month 1 reporting and included in the May BAF report.

#### Recommendation

The Board are requested to note the BAF report for April 2019.

### 2 Risks Mapped to Strategic Objectives Analysis



Trust Objective	No. of Risk Mapped to Objective	Average RRR	Maximum RRR	Minimum RRR	Risks Opened in Month	Risks Closed in Month
1.1 QI	10	11	15	6		
1.2 Pt Targets	5	14	20	8		
2.1 Staff	3	11	16	8		
2.2 Employer Rep.	3	16	16	16		
3.1 Move to NPH	11	12	20	6		
3.2 Finances	26	11	25	6		
4.1 STP partners	2	11	12	9		
4.2 Innovation	5	11	15	6		

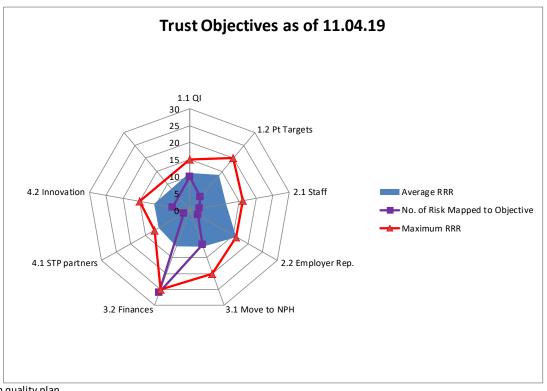
### Trust Objectives 2018/2019 Key

1.1	To deliver continuous quality improvement
1.2	Activity plan and meet our patient access targets
2.1	Support and engage with our staff
2.2	Enhance our reputation as an employer
3.1	Deliver a safe and effective move
3.2	Deliver our financial plan

4.1 Work closely with our STP partners to agree a high quality plan

4.2 Innovate at our new hospital

Risks Opened in Month:	
Risks Closed in Month:	



### 3 Strategic Objectives by severity of Residual Risk Rating

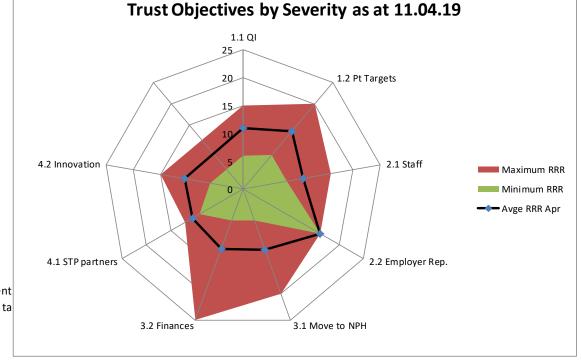


	Severity - Residual Risk Rating												
Trust Objective	Avge RRR Mar	Avge RRR Apr	Maximum RRR	Minimum RRR	change in Avge RRR								
1.1 QI	11	11	15	6									
1.2 Pt Targets	14	14	20	8									
2.1 Staff	11	11	16	8	0								
2.2 Employer Rep.	16	16	16	16	0								
3.1 Move to NPH	12	12	20	6									
3.2 Finances	11	11	25	6									
4.1 STP partners	11	11	12	9	0								
4.2 Innovation	11	11	15	6									

### Trust Objectives 2018/2019 Key

1.1	To deliver continuous quality improvement
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2.1	Support and engage with our staff
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3.1	Deliver a safe and effective move
3.2	Deliver our financial plan
4.1	Work closely with our STP partners to agree a high quality plan
4.2	Innovate at our new hospital

 $<sup>\</sup>mbox{*}$  reduction in staffing 1695 offset by mapping of Cyber risk to 1021 to this objective



# Appendix A: BAF Tracker Risks Above Risk Appetite



								,							
BAF Tı	rackei	r 11/04/2019													
Produ	ced b	y Anna Pearm	an, Risk Manager												
Note:	Data	taken from Da	atix will reflect the score given to the risk as close as possible to 12th of th	e mo	nth t	o en	able r	new Exec							
inforn	natior	n to be update	d on Datix post meeting.												
								pua			e te			• at	
		ਰ			6	6	e last	3 Tre	etite	etite od	ranc	Datix	8	tegic res (Key	ble se in
₽	Exec	Opened	Title	Feb-19	Mar-19	Apr-19	ince	ng running	) dd	sk Appetite achieved	% Risk Assurance	with [ tion pl	IId/S	Trust Strategi Objectives 18/2019 (Ke	Responsible Committee in addition to the Board
	ш	ŏ		Fe	Ĕ	Α	tus s	run	isk A	Risk A ach	isk A	BAF w actio	cac,	ust § Obje 8/20 ttom	esp. omn ditic
₩.	Ţ	_	·	¥	¥	¥	Stai	 gr	📢 Risk Appetite	 	% Risk Assurance ◀ int risk appetite	BAF with Dat	_		a o b
675	JR	11/06/2014	Failure to stay within ceiling trajectories for all HCAI's	8			$\leftrightarrow$		6	×	75%		Safe	1.1, 1.2, 2.1,	O&R
678	-	11/06/2014	Failure to meet cardiac and cancer waiting targets	16	_		$\leftrightarrow$	•••••	12	×	75%		Finance	1.2	Performance
684	JR	11/06/2014	Failure to release staff to undertake educational activity due to	9	-		$\leftrightarrow$		8	×	89%		People Manag. &		Q&R
690	RC	11/06/2014	Ageing Estate	12	12		$\leftrightarrow$		6	×	50%	Υ	Safe	1.1, 3.1, 3.2	Q&R
730	RH	01/04/2015	R&D strategic recognition	12	12		$\leftrightarrow$	•••••	8	×	67%	Υ	Responsive	4.1	Q&R
742	JR	30/01/2015	Safer staffing and Monitor's Agency Price cap	16	12		$\leftrightarrow$		4	×	33%	Υ	Safe	1.1	Q&R
744	JR	15/01/2015	BAF CQC Fundamentals of care	15	15	15	$\leftrightarrow$		6	×	40%	Υ	Safe	1.1, 3.1	Q&R
833	RC	01/02/2016	Current Trading Income performance	20	20	20	$\leftrightarrow$		10	×	50%	Υ	Finance	3.2	Performance
835	RC	01/02/2016	Current Trading Expenditure	20	20	20	$\leftrightarrow$	••••••	10	×	50%	Υ	Finance	3.2	Performance
836	EM	01/02/2016	Income Growth - targets	25	25	25	$\leftrightarrow$	••••••	12	×	48%	Υ	Finance	3.2	Performance
837	EM	01/02/2016	Income Growth - case mix	20	20	20	$\leftrightarrow$	J	12	×	60%		Finance	3.2	Performance
841	EM	01/02/2016	Delivery of Efficiency Challenges - CIP Board approved	20	20	20	$\leftrightarrow$		12	×	60%		Effective	3.2	Performance
843	EM	01/02/2016	Delivery of Efficiency Challenges - CIP targets	20	20	20	$\leftrightarrow$		12	×	60%		Effective	3.2	Performance
865	EM	01/02/2016	Income Growth - activity transfers	20			$\leftrightarrow$	/	12	×	60%	_ , ,	Finance	3.1	Performance
868	EM	01/02/2016	Capacity assumptions - length of stay	12			$\leftrightarrow$		10	×	83%	. ,	Responsive	1.2	Performance
869		01/02/2016	Capacity assumptions - activity	25			$\leftrightarrow$		10	×	50%		Responsive	1.2	Performance
1021		17/02/2016	Potential for cyber breach and data loss	_	15		$\leftrightarrow$	•	3	×	20%		Safe	1.1, 4.2	SPC
1162	1	07/07/2016	If we don't engage with STP we won't influence local strategy for	9	9		$\leftrightarrow$	•••••	8	×	89%		Transformation	4.1	SPC
1787	JR	22/12/2017	Optimisation of the EPR systems	12			$\leftrightarrow$	***************************************	6	×	50%		Safe	1.1	Q&R
1853	OM	27/04/2018	Turnover in excess of target and will increase as a result of the move	16	-		$\leftrightarrow$	***********	6	×	38%		Safe	2.2	Performance
1854	_	27/04/2018	Unable to recruit number of staff with the required skills/experience	_	16		$\leftrightarrow$	***************************************	6	×	38%		Safe	2.2	Performance
1929	OM	23/07/2018	Low levels of Staff Engagement	16	16	16	$\leftrightarrow$	********	9	×	56%	Y(HR)	People Manag. &	2.1, 2.2	Q&R

# Appendix B: BAF Tracker Risks Below Risk Appetite



									<b>r</b>						
BAF T	racker	11/04/2019													
Produ	ced b	y Anna Pearm	an, Risk Manager												
Note:	Data	taken from D	atix will reflect the score given to the risk as close as possible to 12th of the	e mo	nth t	o er	nable i	new Exec							
inforn	nation	to be update	d on Datix post meeting.												
ID •	Exec	Opened	Title •	◀ Feb-19	<b>◆</b> Mar-19	<ul><li>4 Apr-19</li></ul>	Status since last  month	og running Trend	✓ Risk Appetite	Risk Appetite	% Risk Assurance	BAF with Datix	<ul> <li>CQC/PIPR</li> </ul>	Trust Strategic Objectives 2018/2019 (Key at	Responsible Committee in addition to the Board
689	AR	11/06/2014	Pathology IM&T systems	12	12	12	$\leftrightarrow$		12	$\overline{\mathbf{V}}$	100%	Υ	Transformation	4.2	SPC
731	RH	01/04/2014	Research Good Clinical Practice and Research Governance	6	6	6	$\leftrightarrow$		8	<u> </u>	133%	Υ	Responsive	1.1	Q&R
746	RC	01/01/2015	Future financial performance	6	6	6	$\leftrightarrow$	•••••	12	$\overline{\mathbf{V}}$	200%	Υ	Finance	3.2	Performance
838	JR	01/02/2016	Income Growth - CQUIN rates	9	9	9	$\leftrightarrow$		12	$\overline{\checkmark}$	133%	Υ	Finance	3.2	Performance
839	RC	01/02/2016	Efficiency Assumptions - inflation rates	8	8	8	$\leftrightarrow$		12	$\overline{\checkmark}$	150%	Υ	Finance	3.2	Performance
840	RC	01/02/2016	Efficiency Assumptions - tarrif changes	8	8	8	$\leftrightarrow$		12	$\overline{\checkmark}$	150%	Υ	Finance	3.2	Performance
847	RC	01/02/2016	Variations on the New Hospital	10	10	10	$\leftrightarrow$	<u>-</u>	10	$\overline{\mathbf{V}}$	100%	Υ	Transformation	3.1, 3.2	Performance
849	RC	01/02/2016	Whole Hospital Equipping Plan - loan draw down	6	6	6	$\leftrightarrow$	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	12	$\overline{\mathbf{V}}$	200%	Υ	Transformation	3.2	Performance
850	RC	01/02/2016	Whole Hospital Equipping Plan purchases vs loan value	8	8	8	$\leftrightarrow$		12	$\overline{\mathbf{V}}$	150%	Υ	Transformation	3.1, 3.2	Performance
852	RC	01/02/2016	Operational Transition - Transitional Relief (profile change)	6	6	6	<b>‡</b>	•••••	9	$\overline{\mathbf{V}}$	150%	Υ	Finance	3.1, 3.2	Performance
858	JR	01/02/2016	Electronic Patient Record System - benefits (Linked to ID1787)	6	6	6	$\leftrightarrow$		12	$\overline{\mathbf{V}}$	200%	Υ	Transformation	1.1, 4.2, 3.2	SPC
866	RC	01/02/2016	Expenditure Growth - New ways of working	15	12	12	$\leftrightarrow$		12	$\overline{\checkmark}$	100%	Υ	Transformation	3.1, 3.2	Performance
872	RC	01/02/2016	Efficiency assumptions - government policy changes	6	6	6	$\Rightarrow$	······································	12	$\checkmark$	200%	Υ	People Manag. &	3.2	Performance
873	RC	01/02/2016	Master Development and control plans - sale value	10	10	10	$\leftrightarrow$	······································	10	$\overline{\mathbf{V}}$	100%	Υ	Finance	3.2	Performance
874	RC	01/02/2016	Master Development and control plans - sales dates	10	10	10	<b></b>	•••••••••••••••••••••••••••••••••••••••	10	$\overline{\mathbf{V}}$	100%	Υ	Finance	3.2	Performance
875	RC	01/02/2016	Master Development and control plans - local planning regulations	10	10	10	<b>‡</b>	<b></b>	10	$\overline{\mathbf{V}}$	100%	Υ	Transformation	3.2	Performance
877	RC	01/02/2016	Unitary Payment - RPI increases	9	9	9	$\leftrightarrow$		9	$\overline{\mathbf{V}}$	100%	Υ	Finance	3.2	Performance
882	RC	01/02/2016	Whole hospital equipping plan - deficit position	12	12	12	$\leftrightarrow$		12	$\overline{\checkmark}$	100%	Υ	Finance	1.1, 3.1, 3.2	Performance
884	RC	01/02/2016	Operational Transition - Transitional Relief (accounting treatment)	6	6	6	$\Rightarrow$	•••••	9	$\overline{\checkmark}$	150%	Υ	Finance	3.2	Performance
1427	RC	10/02/2017	Failure to deliver the operational financial plan 2016/17	10	10	10	$\leftrightarrow$	7	12	$\overline{\checkmark}$	120%	Υ	Finance	3.2	Performance
1695	ОМ	22/09/2017	Insufficient workforce levels to meet staffing requirements of new RPH	16	16	12	<b>+</b>	***************************************	12	$\overline{\mathbf{V}}$	100%	Υ	Safe	1.1, 1.2, 3.1, 4.2	SPC