

Agenda item 2b

Report to:	Trust Board	Date: 2 April 2020
Report from:	Executive Directors	
Principal Objective/ Strategy and Title	GOVERNANCE Papworth Integrated Performance Report (PIPR)	
Board Assurance Framework Entries	FSRA BAF (Unable to maintain financial, operational and clinical sustainability) [BAF references: 843, 858, 873, 2145, 2146, 2147, 2148, 2149, 2163, 2164, 2165, 2166, 2213]	
Regulatory Requirement	Regulator licensing and Regulator requirements	
Equality Considerations	Equality has been considered but none believed to apply	
Key Risks	Non-compliance resulting in financial penalties	
For:	Information	

The Trust has committed to the development of an Integrated Performance Report (IPR) to support the Board in the measurement, analysis and challenge of the organisation, in line with national guidance and sector best practice.

A summary version of the PIPR has been produced for February 2020. This includes the latest dashboard KPI and additional KPI metric information but excludes the performance summary, key challenges and spotlight narratives. Whilst the maintenance of clinical, operational and financial control and stewardship of the Trust remains critical during the NHS response to COVID-19 routine reporting to Committees is currently constrained by the requirement to devote maximum operational effort and resources to the COVID-19 readiness and response. The reporting flexibilities exercised have been taken at the discretion of the Trust Executive.

February 2019/20 Performance highlights:

This report represents the February 2020 data. Overall the Trust performance rating was RED for the month. There was one domain rated as Green (Caring), two domains rated as Amber (Safe and Transformation) and four domains rated as Red performance (Effective, Responsive and People, Management & Culture and Finance).

Favourable performance

- **SAFE:** The safe staffing fill rate for registered nurses has returned to amber on days (86.9%) and remained green on nights (92.7%); showing safe staffing as amber overall on PIPR.
- **CARING:** 1) FFT (Friends and Family Test): remains green for Inpatients at 97.6%. Outpatients has remained green at 96.6% which is a further improvement on the previous month (95.1%). In summary for February 2020: Inpatients: The Recommendation Rate has decreased from 98.5% (Jan) to 97.6% (Feb). The Participation Rate shows a slight decrease from 37.5% (Jan) to 37.3% (Feb). Outpatients: The Recommendation Rate has increased from 95.1% (Jan) to 96.6% (Feb). Participation has also increased from 4.7% (Jan) to 7.3% (Feb). 2) Complaints: the number of formal complaints in month was 4. This is a reduction on previous months. The written complaints per 1000 WTE (which is taken from a three month rolling period) is 8.4 which remains in green and is a further improvement on the previous month. 100% of complaints continue to be responded to within the agreed timescales.
- **FINANCE:** The Trust's year to date (YTD) position is a deficit of £0.2m on a Control Total basis excl. land sale, this is favourable to plan by £0.5m. The old site land sale was planned to complete in August and other property sales in November, generating planned profits of £11.6m, the net position is £9.3m adverse to plan when the actual property sale transactions are included. The Trust continues to forecast delivery of the £15.5m control total at year end excluding land sale profits and to deliver a net surplus of £2.2m when including land sales and FRF/PSF.

Adverse performance

- **EFFECTIVE:** 1) Bed Occupancy - Bed occupancy continues to be lower than target due to reduced levels of surgical throughput as a consequence of Critical Care capacity constraints. Critical Care occupancy this month is calculated against 33 beds open as per the recovery plan. CCA Trajectory has been shared and is being monitored through the Critical care intervention meeting. 2) Activity & Utilisation - Theatre Utilisation declined which was 75.92%. This is due to the number of patients being cancelled the day before and on the day, meaning a reduction in scheduled Surgery. Overall patients cancelled within 48 hrs of being scheduled was 81. The increased number of Emergency activity has impacted the Scheduled elective activity. 3) Surgeries SDA rates declined in month due to an increase in the number of cancellations both on the day and prospective cancellations made the day before admission due to capacity constraints. There were also 7 patients in month who were admitted on the day, cancelled and then operated the following so as a result are no longer SDA.

- **RESPONSIVE:** Cardiac Surgery RTT - Performance in month has declined to 76.50 % following an increase in cancellations this month. The low theatre utilisation due to the multiple factors relating to CCA staffing, closed CCA beds, delays in start times due to stepdown constraints and a high number of cancellations are all contributing to a negative position.
- **TRANSFORMATION:** 2020 CIP planning: As a result of the activities in February across all directorates the result so far is: Total potential schemes have increased from £4.86m to £5.586m, total CIP schemes have increased from £2.69m to 2.89m and total other SIP schemes to £1.62m.
FINANCE: £1.4m adverse to plan YTD after Guaranteed Income Contract (GIC) protection, due to lower activity of 4.7% in outpatients, 5.1% in inpatient / day case activity and lower levels of Private Patient income (6.4%). Activity performance has resulted in YTD GIC protection of £1.6m, £1.0m more than planned for this stage of the year. Without the GIC protection, the Trust's income position would be £3.0m adverse to plan YTD.

Recommendation

The Trust Board are requested to **note** the contents of the report.