

## How to book an in-person visit

On the visiting times web page select the ward where the inpatient you are visiting is staying.  
The webpage is located at <http://royalpapworth.nhs.uk/visiting/>

Click the button – 

A new window will open confirming the ward you would like to visit.

Each ward has its own personal front screen with the Level and North/South.

### RPH Visitor Booking Level 5 South

To book a visit with an inpatient, please choose a time slot. You will receive confirmation of your appointment time

Visiting is restricted to one hour per patient to keep you and our staff safe and ensure we don't have too many people on the ward

You will need to wear a surgical face mask and a visor during your visit. You may need to wear gloves and apron whilst in the room with the patient. You will need to wash your hands on arrival

You will need to supply your name, date of birth and postcode. When prompted for the hospital number, please add the name of the person you are visiting. We do not need your NHS number. By booking the slot, you are giving permission for us to store your details within the booking system

Before booking this visiting slot, please read the following:-

Do you or any member of your household/family have a current confirmed diagnosis of COVID-19?

Have you had a confirmed diagnosis of COVID-19 within the last 10 days?

Are you or any member of your household/family waiting for a COVID-19 test result?

Have you travelled internationally in the last 10 days?

Have you travelled to a country which is currently on the UK travel ban list in the last 10 days?

Has a member of your household returned from a country that is currently on the UK travel ban list in the last 10 days?

Have you had contact with someone who has returned from a country that is on the UK travel ban list in the last 10 days?

Have you had contact with a confirmed diagnosis of COVID-19, or been in isolation with a suspected case in the last 10 days?

Do you have any of the following symptoms:-

High temperature or fever (37.8 or higher)

New continuous cough

A loss or alteration to taste or smell

If you answer YES to any of the above, please do not book a slot or visit the hospital

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 Royal Papworth Hospital Level 5 South, Papworth Road, Cambridge Biomedical Campus, Cambridge, CB2 0AY

At the bottom of the page, select the appointment date and time you would like to book.

 Choose your appointment.

Available dates

**Select a date**

April 2021 >

Mo	Tu	We	Th	Fr	Sa	Su
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
<b>26</b>	27	28	29	30		

Available times on Monday 26 April

**Select a time**

2.00pm 2.30pm 3.00pm

3.30pm 4.00pm 4.30pm

6.30pm 7.00pm

Please input your own personal details (not the details of the inpatient).

**Appointment** [Change](#)

 Monday 26 April, 2.00pm

**Enter your details**

First name

Last name

Date of birth (for example, 15 3 1984)

Day  Month  Year

Postal code

Where it asks for a hospital number, please enter the name of the patient you are visiting

NHS number (optional)  
This should be 10 numbers. For example, 485 777 3456.  
You can find your NHS number [here](#).

Hospital number (optional)

Mobile number  
We may need to contact you about your appointment.

How would you prefer to receive communication about your appointment?  
 Email     SMS text

[Book appointment](#)

By continuing you confirm you have read our [privacy policy](#) and accept our [terms of service](#).

You do NOT need to supply their NHS number.

Then select how you wish to receive your appointment confirmation (either by email or text message).

You will be prompted to add your email address or mobile number based on your selection

Then click “Book Appointment”.

The visitor will then receive the following on-screen message.

**NHS**  
**Royal Papworth Hospital**  
NHS Foundation Trust

**Your appointment has been booked at RPH Visitor Booking Level 5 South**

You will shortly receive confirmation of your booking.

[Royal Papworth Hospital Level 5 South, Papworth Road, Cambridge  
Biomedical Campus, Cambridge, CB2 0AY](#)

**Appointment** [Add to calendar](#)

[Monday 26 April, 2.00pm](#)

Service provided by  
**DrDoctor**

You will then receive either a confirmation text or email to confirm your appointment.